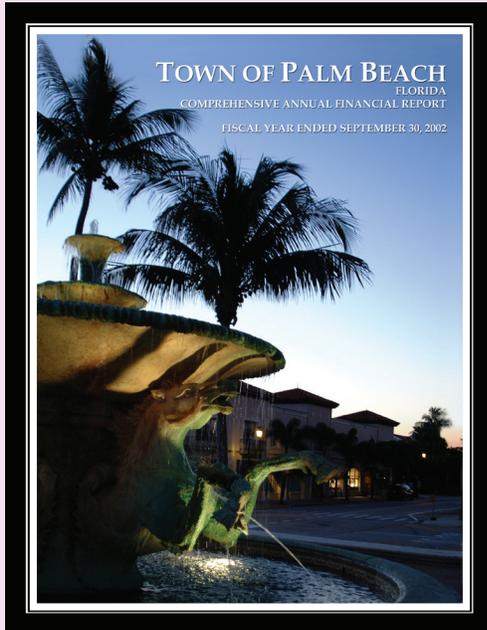


Town of Palm Beach, Florida
Annual Report
Fiscal Year Ending September 30, 2003



Award for Outstanding Achievement in Popular Annual Financial Reporting

PRESENTED TO

**TOWN OF PALM BEACH,
FLORIDA**

For the fiscal year ending
September 30, 2002



Edward Herrington
President

Jeffrey L. Esler
Executive Director

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the Town of Palm Beach for its Popular Annual Financial Report for the fiscal year ended September 30, 2002. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. The Town of Palm Beach has received a Popular Award for the last two consecutive years (fiscal years ending 2001 and 2002). We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.

On the Cover: "About Town "

This collage displays some of the interesting sights about town. The images reflect the prosperity and beauty of this community. There are various eras ranging from 1902 (Henry Morrison Flagler Museum) to the present 2004 (the soon to be finished, Central Fire Station). The beaches, the landscapes, the architecture, the parks and the shopping areas all contribute to our conclusion that there is only *one* Town of Palm Beach.



Table of Contents

Annual Report
 Fiscal Year 2003
 (October 1, 2002 to September 30, 2003)

Mayor

Lesly S. Smith

Town Council

Allen S. Wyatt, President
 Samuel C. McLendon, President Pro-Tem
 William J. Brooks
 Norman Goldblum
 Jack McDonald

Town Manager

Peter B. Elwell

Town Attorney

John C. Randolph

Senior Management Team

Russell E. Bitzer, Recreation Director
 Thomas G. Bradford, Assistant Town Manager
 William C. Crouse, Human Resources Director
 Albert P. Dusey, Public Works Director
 Sarah E. Hannah, Assistant to the Town Manager
 Kent W. Koelz, Fire-Rescue Chief
 Robert L. Moore, Director of Planning, Zoning and Building
 Mary A. Pollitt, Town Clerk
 Michael S. Reiter, Chief of Police
 Jane Skittone, Finance Director

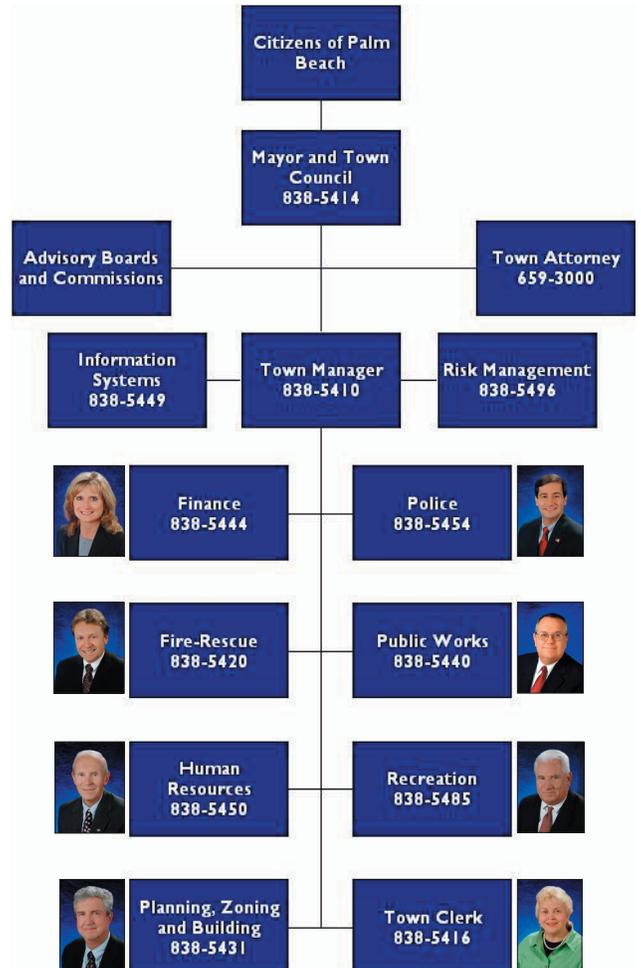
Report Prepared by the Finance Department

Town of Palm Beach
 360 South County Road
 Palm Beach, Florida 33480
 (561) 838-5400
 www.townofpalmbeach.com

Report Purpose and Distribution

The purpose of the annual report is to provide a concise report on the financial position and operations of the Town of Palm Beach, along with other information of interest to residents and businesses within the town. Copies have been mailed to every address within the Town's limits. The report is also posted to the Town's website and additional copies are available at Town Hall.

Mayor and Town Council 2
 Message from the Mayor and Town Manager 4
 Town Map 5
 Fiscal Year 2003 Accomplishments 6
 Fiscal Year 2004 Goals and Initiatives 7
 Around the Clock Access to Town Services 8
 General Fund Financial Statements 9
 General Fund Revenues and Fund Balance 10
 General Fund Expenditures 11
 Town Property Tax Information 12
 Departmental Summaries 14
 Enterprise Funds
 Golf Fund 26
 Marina Fund 27
 Leisure Services Fund 28
 PB CATS, INC. 29
 Citrus Canker Information 29
 Lethal Yellowing Information 30
 Calendar of Meetings and Events 31
 Flood Hazard Information 43
 General Town Information 44
 Boards and Commissions Back cover



Mayor and Council

Incorporated on April 17, 1911, the Town of Palm Beach is governed under a council-manager form of government by an elected Mayor and a five member Council. The Mayor, who is elected directly by the voters on odd numbered years, and serves two-year terms, holds unique powers and is not a member of the governing body, but may vote to break a tie and may veto ordinances and resolutions. The five members of the Town Council are elected at large, on a non-partisan basis, and serve overlapping two-year terms. Two members are elected in odd numbered years, and three in even numbered years. The governing body meets in regular session once each month for purposes of setting policy and carrying out the legislative matters of the Town. Elections are held in February each year.

Lesly S. Smith, Mayor



Government Activities:

Mayor, 2000-present; Town Council President, 1995-2000; Council member, 1993-2000; Town Architectural Commission, 1985-1993.

Community and Personal Activities:

Vice-President, Fortin Foundation of Florida; President, Fortin Child Care Foundation; Director, Loxahatchee Preserve; Member,

Palm Beach County Water Catchment Area Advisory; Member, Lake Worth Lagoon Ecosystem Management Steering Committee; Trustee, Preservation Foundation of Palm Beach; Former Director, Island National Bank.

Term Expires: February 2005

Allen S. Wyett, President



Government Activities:

President of Council, 2004-present; Council member, 1995-present; Architectural Commission, 1993-1995.

Community and Personal Activities:

Palm Beach Community Chest, Trustee; Palm Beach Civic Association, Member; Boston Ballet, Former Trustee; Good Samaritan First

Mary's Foundation, Member; U.S. Holocaust Committee, P.B. Chapter, Member; Massachusetts General Hospital, Board of Corporators; Palm Beach Police and Fire Academy, Graduate.

Professional Experience:

Chairman and CEO of Robert Allen Fabrics, 1968-1990.

Education:

B.S./B.A., Boston University.

Term Expires: February 2005

Samuel C. McLendon, President Pro-Tem



Government Activities:

Council member, 1995-present; Town Council President Pro-Tem, 2000; Palm Beach County Airport Noise Committee, 2003; Palm Beach County Issues Forum Town Representative since 1997; Palm Beach County IMPACT Fee Committee since 1997; Public Works Commission.

Community and Personal Activities:

Palm Beach Rotary Club, 1994-present; Royal Poinciana Chapel, Spiritual Board Member, Board of Directors, President; Palm Beach Civic Association since 1994; Palm Beach Chamber of Commerce since 1994; Work with charities include the Lord's Place, P.B. Fellowship of Christians and Jews, American Cancer Society, Arthritis Foundation.

Professional Experience:

Samuel C. McLendon, P.E. Consulting Engineer, 1991-1993; Holzmacher, McLendon & Murrell (H2M Group) Partner and Principal, 1956-1991; Long Island Water Corp Engineer, Chief Engineer, 1947-1956.

Education:

M.S., Harvard University; B.S., Georgia Tech.

Term Expires: February 2005



Pictured left to right: Peter B. Elwell, Jack McDonald, William J. Brooks, Lesly S. Smith, Norman Goldblum, Allen S. Wyett, and Samuel C. McLendon.

William J. Brooks



Government Activities:

President of Council, 2002-2003; Council member, 2000-present; Vocical Nominations Commission, 15th District, member, 1999-2001.

Community and Personal Activities:

Vice Chairman of Palm Beach Fellowship of Christians and Jews; Member of Boston

College President's Circle.

Professional Experience:

Television Consultant to the Florida Association of Broadcasters, 1999-present; General Manager, WPTV West Palm Beach, 1981-1999; Vice President of the E.W. Scripps Co., 1980-1999.

Education:

M.A., Boston College; B.A., Oblate College (Washington, D.C.).

Term Expires: February 2006

Norman Goldblum



Government Activities:

Council member, 2000-present; Town Council President Pro-Tem, 2002-2003; U.S. Army Air Force, 1942-1945.

Community and Personal Activities:

President and Chairman of Board, Morse Geriatric; President, Jewish Federation of Palm Beach County; Board of Armory Art Center;

Board of Palm Beach Civic Association.

Professional Experience:

Vice-President, West Wholesale Drug Co.; Executive Vice-President and Treasurer, Spectro Industry; President of Pennsylvania Drug Association; Board of National Wholesale Drug Association.

Education:

Temple University

Term Expires: February 2006

Jack McDonald



Government Activities:

Council member, 1995-present; President of Council, 2000-2001; Treasure Coast Regional Planning Council, Alternate Member, 1997; Airport Noise Commission, 1997-2000.

Community and Personal Activities:

Palm Beach Flagler Rotary Club, President Elect, 2003; Citizens' Association of Palm

Beach, Past President, 1987; Leadership of Palm Beach County, Graduate, 1987; Leading Man of the Year, Palm Beach County, 1986.

Professional Experience:

Real Estate Attorney, private practice, 1985-present; Acre Realty, President, 1976-1985; American Invsco Realty, 1972-1976; U.S. Army, 1970-1972.

Education:

J.D., Nova University; B.A., Northwestern University.

Term Expires: February 2006



Mayor Paul Ilyinsky
1928-2004

"Some people leave footprints in our hearts,
and we are never, ever the same"



Message from the Mayor and Town Manager

February 25, 2004

We hope you enjoy reading this Annual Report and that you find it informative. The improvements in this document during the past few years are indicative of our overall commitment to continuously improve communications between the Town government and you, the citizens whom we serve. The following pages are filled with detailed information regarding the Town's departments, budgets, and special projects. In this letter, we will briefly summarize the achievements of an extremely busy and productive year.

The Strategic Planning Board completed its work and the Town Council approved the Town's first Strategic Plan in May of 2003. Implementation of the actions recommended in the Strategic Plan has begun and this will continue at an accelerated pace during 2004. Information received during Community Forums in February will be utilized in refining the Strategic Plan and integrating it with the Town's annual goal setting and budgeting process.

In addition to providing an improved Annual Report, the Town upgraded its internet website; provided many more news releases on a wide variety of topics; initiated cable channel 18 as a "bulletin board" of Town programs and activities; provided road construction updates continuously on the website and through frequent personal communications to affected residents and businesses. We initiated the "RequestPartner" program which allows 24/7 access to Town Hall, offered an expedited plan review service in the Planning, Zoning, and Building Department, and continued with additional sessions of the very successful Citizen's Police Academy, Teen Police Academy, and Citizen's Fire Academy.

The Lake Way drainage improvements from Orange Grove Road to Mediterranean Road were completed under budget and ahead of schedule. The construction of a new central Fire-Rescue station was begun and is on schedule to finish during the summer of 2004. The Town park at Peruvian Avenue and South County Road was completed and a fourth tennis court was added at Phipps Ocean Park. The Mid-Town Beach Renourishment and Expansion Project was constructed and progress was made on obtaining the necessary permits for the Phipps Ocean Park Beach Restoration Project. Formal study of a potential large scale project to place overhead utilities underground was begun in 2003. Decisions regarding the scope and pace of any such project are expected to be made in 2004 and beyond.

Efforts to increase the security of our community included the purchase of new specialized equipment, the establishment of additional incident-specific plans, extensive interdepartmental training, and continuous communication with other governmental

agencies to ensure that the Town is always aware of the latest relevant information regarding potential threats and methods for addressing them.

The Town also was recognized by several independent authorities for a wide variety of achievements during the past year. We continued to receive awards from the Government Finance Officers Association confirming the value of various Town financial documents as both decision making tools and public information resources. The United States Tennis Association and the United States Tennis Court and Track Builders Association recognized the Phipps Ocean Park Tennis Center with awards for excellence in design and construction. The Police Department achieved reaccreditation at both the state and national levels. Both Moody's Investors Service and Standard and Poor's upgraded the Town's bond ratings, affirming the Town's strong financial health and making Palm Beach one of only three municipalities in Florida to hold AAA ratings from both agencies.

We are proud of the recognition we have received and the independent verification of the high quality of Town management and service delivery, but we are not resting on our laurels. We continuously seek ways to improve our service to the community and we always welcome any suggestions which citizens wish to offer. The Annual Report includes a calendar of Town meetings and other activities (back by popular demand!) and we urge you to utilize that calendar and to participate in the governance of your community.

Sincerely,

Lesly S. Smith
Lesly S. Smith
Mayor



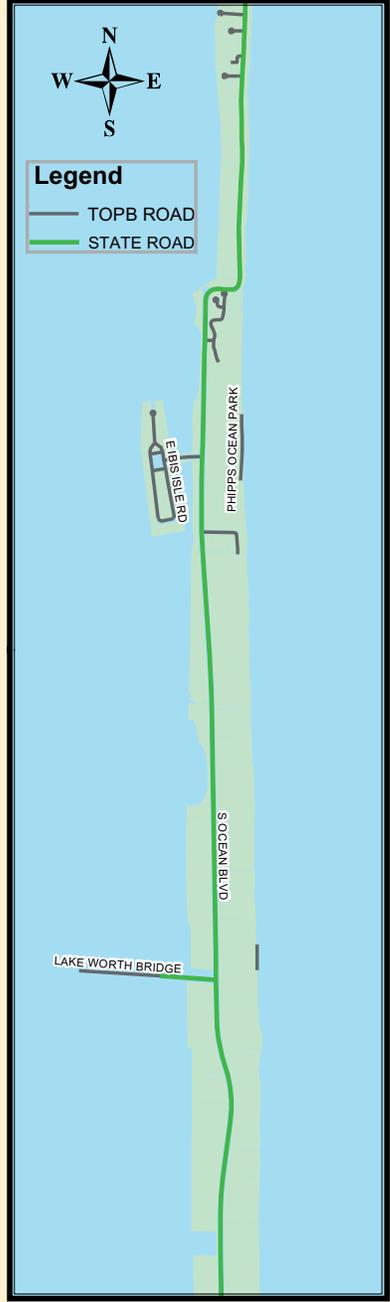
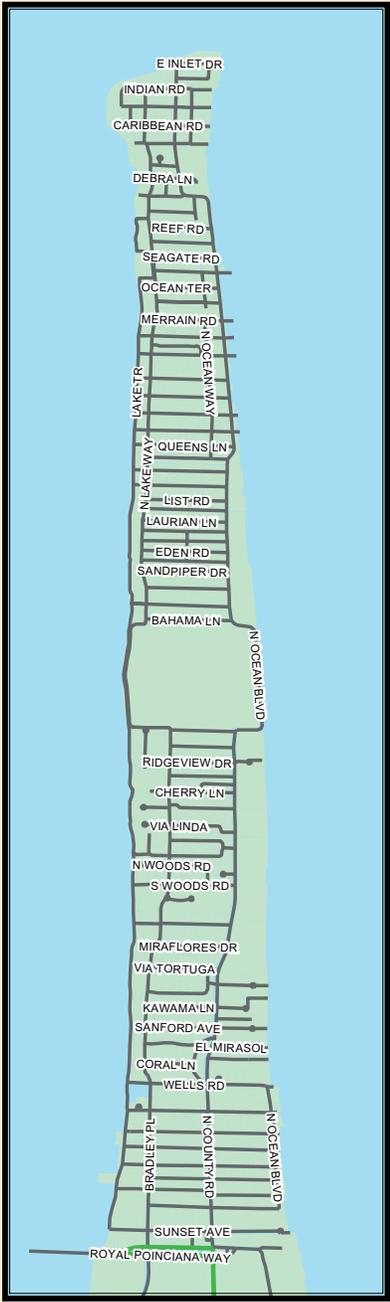
Peter B. Elwell
Peter B. Elwell
Town Manager





There is only one.....

TOWN OF PALM BEACH



Town of Palm Beach

360 South County Road
Palm Beach, FL 33480

www.townofpalmbeach.com



Printed: February 2004
Office of Information Systems
Cory Cordero-Kroll, GIS Coordinator

2003

A Year of Pride and Progress

Beaches

- The Mid-Town Beach Renourishment and Expansion project from El Mirasol to El Vedado was constructed as planned in December 2002-January 2003. Approximately 1.2 million cubic yards of sand were placed on more than 2.5 miles of shoreline at a construction cost of about \$4.5 million.



- A Supplemental Environmental Impact Statement was prepared for the Phipps Ocean Park Beach Nourishment Project between Sloan's Curve and the Ambassador II Condominium. A federal permit to be issued by the U.S. Army Corps of Engineers is expected in fiscal year 2004 with construction of the beach project in the winter of 2004/2005.
- Proposed construction and mitigation monitoring plans for an artificial reef to be constructed in association with the Phipps Ocean Park Beach Nourishment Project were completed. The draft permit for reef construction has been received and we expect to construct this reef in the Summer of 2004.

Storm Drainage

- Townwide storm drainage improvements continued. The Lake Way drainage improvements from Orange Grove Road to Mediterranean Road were completed within budget and ahead of schedule. Storm drainage, water mains, and sanitary sewers were improved or upgraded within the project area.
- Design plans and specifications for the D-1 stormwater pump station at North Ocean Boulevard and East Inlet Drive, and the D-3 stormwater pump station at Tangier Avenue and North Lake Way are well under way by the Town's consultants. Building the improvements is scheduled to begin during next year's construction season.
- Two sanitary force mains for the E-1 and E-2 pump stations were replaced during the Lake Way drainage improvements that had not been previously planned. Twelve manholes were restored during the yearly sanitary sewer improvement program. More than 25,000 feet of sewer pipe was inspected

and portions needing attention were lined or had point repairs done to eliminate seepage and strengthen the system.

- A storm drainage improvement project from Emerald Lane to the D-4 stormwater pumping station south of Miraflores Drive was completed.

Other

- Construction on the new Central Fire-Rescue Station began as scheduled in May of 2003. The contractor has made good progress and should meet the required completion date in the summer of 2004.



- The Phipps Ocean Park Tennis Facility was augmented this year by the addition of a fourth tennis court. A maintenance building is scheduled to be added next year.



- The Town Park at South County Road and Peruvian Avenue was completed and formally dedicated in February.
- To promote safety, thirteen "Pedestrian Walkway" signs were placed that warned motorists to stop for pedestrians in walkways at some of the busiest areas in Town.

What's in Store for 2004?

Goals and Initiatives for the Year

The townwide goals for FY2004, adopted by the Town Council at its meeting on March 11, 2003, are set forth below, along with a brief italicized status statement on each:

- Continue the implementation of the Town's Coastal Management Plan, including final permitting and construction of the Phipps Ocean Park Beach Restoration Project and initial permitting activities for Reach 2 (Reef Road to Via Los Incas), Reach 5 (Banyan Road to Widener's Curve), and Reach 8 (Ambassador Hotel to South Town Limits). *Town staff and consultants continue to work diligently on these projects. However, due to an extended permit application process required by the U.S. Army Corps of Engineers, the Phipps Ocean Park Project is now scheduled for FY2005.*



- Continue the implementation of the approved 10 year drainage improvement program for the basins north of Wells Road. *Full funding for the FY2004 projects in this program is included in the FY2004 budget. Overall, implementation of this program is on-time and under budget.*
- Implement engineering, financial and legal studies in order to establish a long range plan to bury electric, telephone and cable wires. *The Town Council approved the implementation of the studies to commence in FY2003 using a small portion of the Capital Improvement Fund Contingency. Planning activities will continue during FY2004.*



- Maintain a high level of safety and security of the community (crime, natural disaster and terrorism) and address new threats as they may develop. *Funds are included in the FY2004 budget to further the Town's already intense efforts in this area.*
- Implement actions recommended in the Town's Strategic Plan and add to it a Strategic Plan for the Fire-Rescue Department and a Traffic and Parking Improvement Plan. *The Town is proceeding with overall implementation of the Strategic Plan. However, the department-specific Strategic Plan for the Fire-Rescue Department has been postponed for at least a year so it may be integrated with the department's accreditation process and the Traffic and Parking Improvement Plan has been postponed for one year due to its expected cost.*

EMPLOYEE OF THE YEAR DWAYNE L. TAYLOR



Dwayne Taylor, a 21 year Public Works employee currently serving as Equipment Operator III, was selected as the Town's 2003 Employee of the Year.

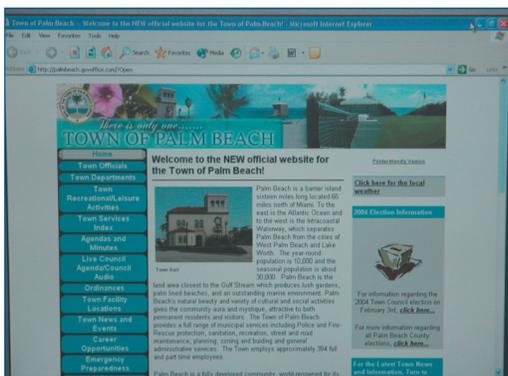
Dwayne Taylor has been recognized throughout his career, receiving many letters and commendations from various departments and throughout the community. He was nominated for Employee of the Year in 1982 and currently serves on the Employee of the Month Committee. He has served three terms on the Public Works Safety Committee and has worked on the Credit Union Board of Directors for many years.



Town Hall - Open..... 24 hours/day, 7 days/week, 365 days/year

Thanks to modern technology and the efforts of the Town staff under Council direction, residents are now able to keep a pulse on their government any time of the day or night. The Town has always prided itself on exemplary responsiveness to its residents. When it comes to returning phone calls, responding to written correspondence, processing permit applications quickly or appearing before local citizens' groups, there are none better than Town of Palm Beach staff and elected officials. In 2003, the Town made even greater strides to enhancing citizen access to our services.

Our new and improved website, www.townofpalmbeach.com, is now more user-friendly and informative than ever before. Staff heard what you, our citizens, wanted access to online and has worked hard and will continue to work hard to accommodate your requests. Permit applications, voter information, the most current Town news releases, recreation programs, and even live audio for the Council meetings are just a click away on any home or office personal computer. Many financial documents can also be downloaded from our website such as the annual report and budget in brief. We even feature a monthly poll in which we ask Palm Beach users to give us their opinion about the community in which they live. Residents will be especially excited about a new menu item on our website called RequestPartner. This program allows citizens to make a request, ask a question, or lodge a complaint or compliment by filling out a simple form. You can do this at ten in the morning or three in the morning, on a Monday or on the weekends. If you establish an "account" with the system, you can log in anytime and check on the status of your request. The best part of RequestPartner is how easy it is to use!



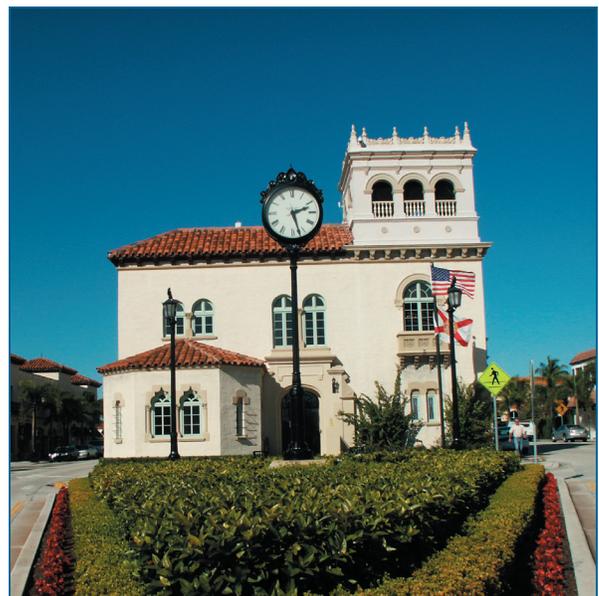
But you do not have to own a computer to stay in touch with Town government. We also offer information on our government cable access channel 18. Here we air all the important Town news and

events from the holiday garbage pickup schedule to a monthly meeting calendar to notices for openings on our boards and commissions. You can tune into this channel anytime of day or night. In addition, we have increased the number of press releases we send out to the local newspapers and citizen organizations in Palm Beach. We are continuing to enhance the publications that we make available to all of our residents, such as the annual report and budget materials, by including more information that you have told us you would like to see. And, as always, we encourage all residents to attend our many board and commission meetings that are open to the public.

We will continue to improve and enhance access to Town Hall. We want you to know that *there is only one Town of Palm Beach and it is YOUR Town of Palm Beach...*

2003 CUSTOMER SURVEY RESULTS

A customer satisfaction survey was included in the last edition of the Town of Palm Beach Annual Report. The response from residents was not as plentiful as we had hoped for, but we did receive some excellent comments and suggestions for improvement as well as compliments for jobs well done. Almost 91% of the respondents rated the services provided by the Town of Palm Beach either as good or excellent. Over 94% of respondents found the annual report useful and informative or very useful and informative. Only 24% of respondents had accessed the Town's website.



The condensed statements present the Town's General Fund only. The purpose of these statements is to provide the citizen with a summarized version of the information contained within the Town's Comprehensive Annual Financial Report (CAFR). The Town's accounting policies conform to Generally Accepted Accounting Principals (GAAP) as set forth by the Governmental Accounting Standards Board (GASB). The Town's separately prepared and audited CAFR offers a complete description of the Town's significant accounting policies and other disclosures required by GAAP, as well as a more detailed analysis of the Town's financial position. A copy of the CAFR may be obtained from the Finance Department at Town Hall, or from the Town's website www.townofpalmbeach.com.

General Fund Statement of Revenue, Expenditures and Changes in Fund Balance Fiscal Years Ended September 30

	2003	2002	2001	2000	1999
Revenues					
Taxes	\$35,308,100	\$32,777,912	\$31,626,098	\$28,217,763	\$26,374,622
Licenses and Permits	5,654,137	5,503,582	6,236,113	7,309,553	5,338,440
Intergovernmental	1,938,501	1,155,058	1,048,411	1,499,244	953,627
Charges for Services	2,560,809	2,227,358	2,309,482	2,131,584	1,952,511
Fines and Forfeitures	863,474	550,323	758,454	600,722	632,805
Contributions	0	0	0	0	145,201
Investment Earnings	583,091	665,828	1,782,377	1,637,841	1,208,413
Grant Revenue	52,768	44,608	26,212	217,939	10,178
Miscellaneous	122,078	223,421	281,944	175,711	392,288
Total Revenues	\$47,082,958	\$43,148,090	\$44,069,091	\$41,790,357	\$37,008,085
Expenditures					
General Government	5,558,816	5,958,927	5,153,495	5,126,382	4,665,572
Public Safety	18,541,442	16,984,522	16,487,704	15,791,778	16,437,358
Physical Environment	7,835,025	6,720,785	6,487,443	6,223,235	6,628,779
Transportation	582,376	993,183	939,737	942,015	1,024,033
Culture and Recreation	2,376,941	1,934,764	1,711,985	1,664,585	1,706,114
Non Departmental	2,746,915	2,292,624	1,948,065	1,650,768	0
Capital Outlay	524,257	1,401,782	1,877,314	1,173,029	1,689,425
Debt Service	179,333	203,337	218,919	222,523	222,523
Total Expenditures	\$38,345,105	\$36,489,924	\$34,824,662	\$32,794,315	\$32,373,804
Other Financing Sources (Uses)					
Operating Transfers In	675,000	675,000	675,000	675,000	675,000
Operating Transfers Out	¹ (9,658,656)	³ (9,749,455)	(9,424,481)	(3,433,419)	(3,266,536)
Lease Proceeds	0	140,795	676,387	0	0
Total Other Financing Sources (Uses)	(\$8,983,656)	(\$8,933,660)	(\$8,073,094)	(\$2,758,419)	(\$2,591,536)
Net Change	² (\$245,803) ⁴ (\$2,275,494)	\$1,171,335	\$6,237,623	\$2,042,745	\$21,675,271
Fund Balance, Beginning	\$21,675,271	\$23,950,765	\$22,779,430	\$16,541,807	\$14,499,062
Fund Balance, Ending	\$21,429,468	\$21,675,271	\$23,950,765	\$22,779,430	\$16,541,807

General Fund Balance Sheet Fiscal Years Ended September 30

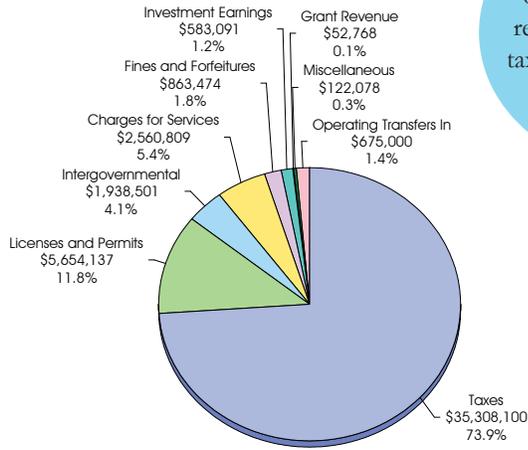
	2003	2002	2001	2000	1999
Assets					
Cash and Investments	\$23,170,029	\$23,839,022	\$24,294,773	\$22,833,388	\$18,034,522
Receivables	641,644	331,911	406,981	397,612	334,940
Due from Other Funds	256,091	289,838	1,194,367	295,182	162,906
Inventory	483,966	465,328	445,806	457,774	442,748
Prepaid Items	20,992	19,077	14,953	22,656	40,018
Advance to Other Funds	0	0	569,694	1,244,687	0
Total Assets	\$24,572,722	\$24,945,176	\$26,926,574	\$25,251,299	\$19,015,134
Liabilities					
Accounts Payable	478,835	470,546	626,629	441,026	512,595
Accrued Liabilities	1,487,832	1,540,168	1,294,421	834,890	915,200
Deferred Revenue	1,176,587	1,259,191	1,054,759	1,195,953	1,045,532
Total Liabilities	\$3,143,254	\$3,269,905	\$2,975,809	\$2,471,869	\$2,473,327
Fund Balance					
Reserved	918,224	957,644	852,224	845,794	849,345
Unreserved					
Designated	1,495,277	5,505,210	6,081,168	2,008,260	3,042,406
Undesignated	19,015,967	15,212,417	17,017,373	19,925,376	12,650,056
Total Equity and Other Credits	\$21,429,468	\$21,675,271	\$23,950,765	\$22,779,430	\$16,541,807
Total Liabilities and Fund Balance	\$24,572,722	\$24,945,176	\$26,926,574	\$25,251,299	\$19,015,134

Notes:

- (1) Includes a one-time transfer appropriated from undesignated General Fund Balance to the Capital Improvement Fund of \$3,900,000 for the North Lake Way Drainage Project.
- (2) The net operating change from General Fund activities was \$3,654,197. The net change is negative due to the aforementioned transfer of \$3,900,000 to the Capital Improvement Fund.
- (3) Includes a one-time transfer appropriated from Undesignated General Fund Balance to the Equipment Replacement Fund in the amount of \$4,386,910.
- (4) The net operating change from General Fund activities was \$1,892,581. The net change is negative due to the aforementioned transfer of \$4,386,910 to the Equipment Replacement Fund.

General Fund Revenues and Fund Balance

General Fund Revenues
Fiscal Year Ending 9/30/03

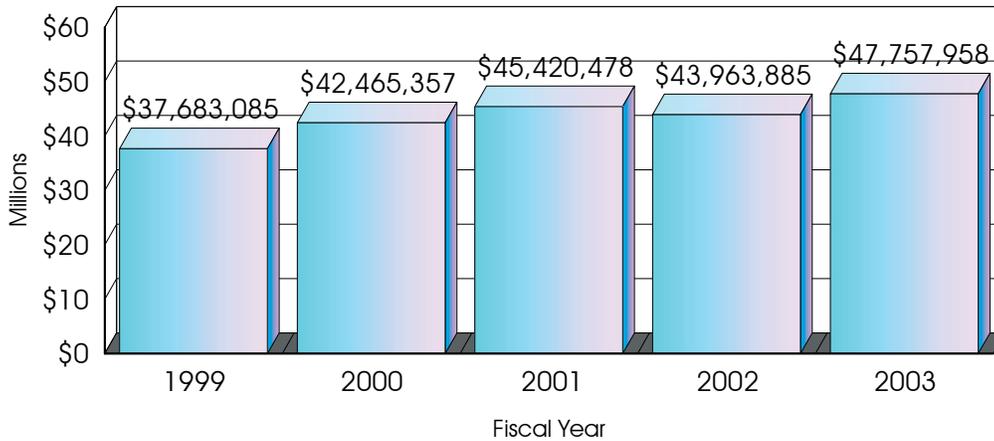


The most significant source of revenue is taxes. Tax revenues include: property taxes, utility taxes, franchise fees and local option gasoline taxes.

General Fund Financial Ratios

Ad Valorem Taxes as a percentage of total fund revenue.....	61.14%
Ad Valorem Taxes per capita (9,676 population).....	\$3,018
Total expenditures per capita	\$4,961
Personnel as a percentage of total expenditures.....	59.15%
Capital expenditures as a percentage of total fund budget.....	3.13%
Capital expenditures per capita.....	\$155

General Fund Revenue Trend

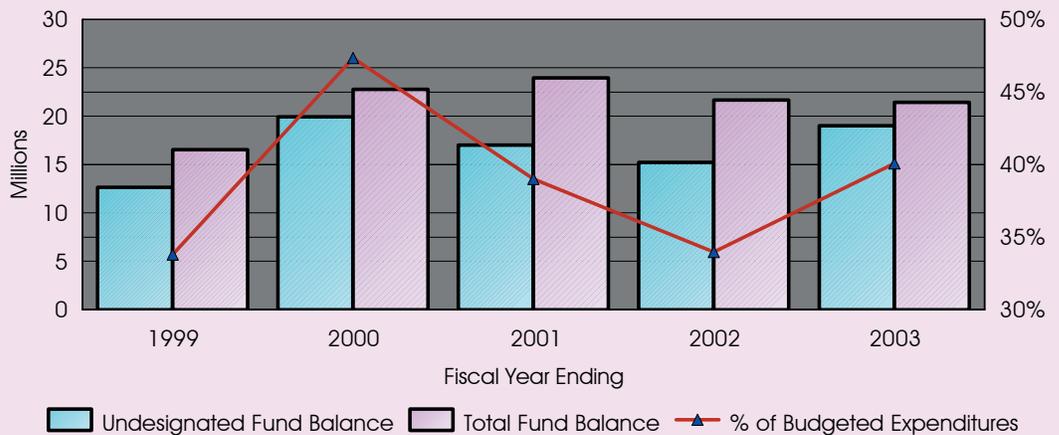


General Fund Revenues were 8.6% higher than in FY2002. An increase in ad valorem and parking ticket revenue account for the increase.

The size of a municipality's fund balance can affect its ability to withstand financial emergencies. It can also be accumulated to fund capital projects without having to borrow.

The Town's policy is to maintain an undesignated fund balance to address economic downturns, temporary revenue shortfalls, unpredicted one-time expenditures and for tax-rate stabilization purposes at a minimum level of 25% of budgeted expenditures. The undesignated fund balance for fiscal year ending 2003 was \$19,015,967 which represents approximately 40% of FY2004 budgeted General Fund operating expenditures.

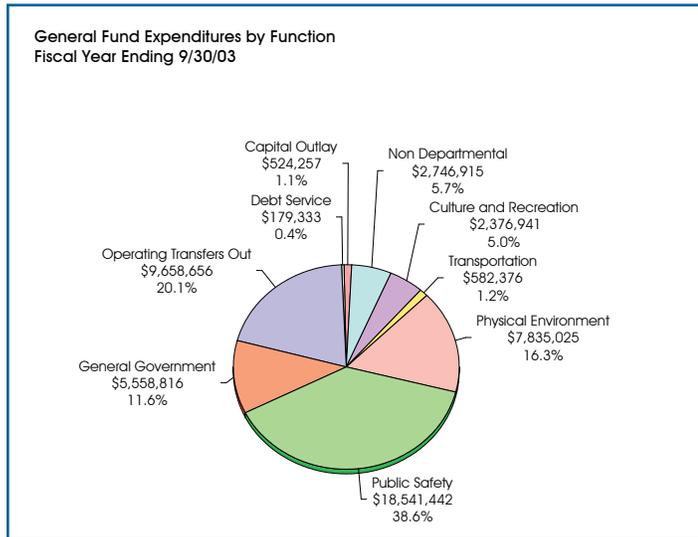
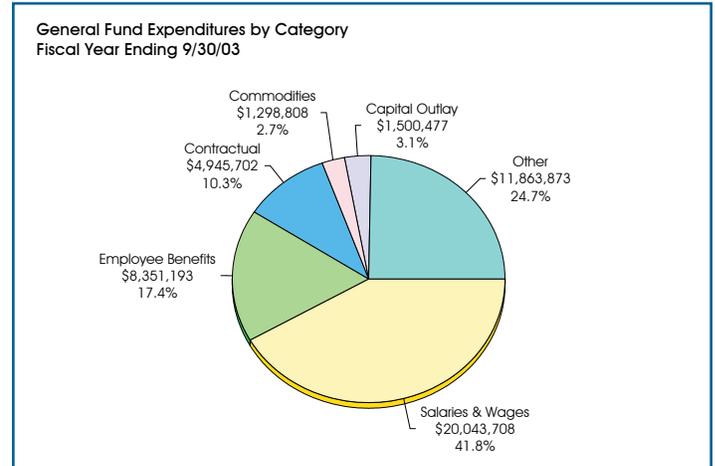
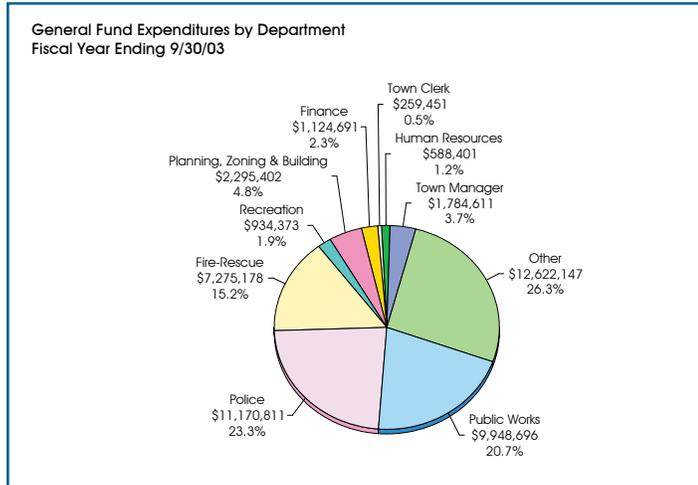
General Fund - Fund Balance Analysis



The Town Council has adopted ten policies that address the various reserves held by the Town. These policies serve to safeguard the Town's financial resources and ensure fiscal stability.

General Fund Expenditures

The Town provides a full range of services. These services include police and fire protection, emergency medical services, building permits, sanitation services, recreation activities, the construction and maintenance of streets, storm water collection system, sanitary sewer collection system and other infrastructure.

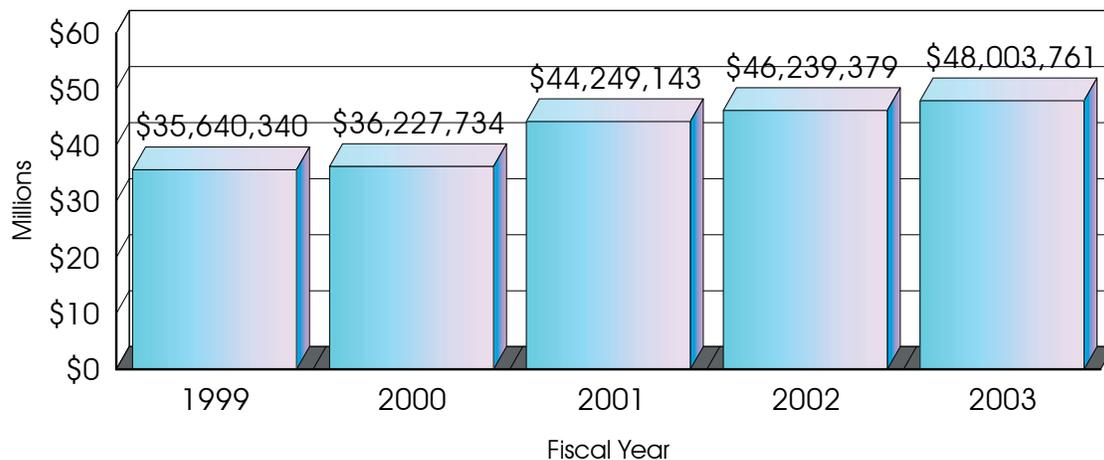


Departmental expenditures provide for the overall administration and management of all governmental functions and activities of the Town. The monies allocated to each department ensure the proper implementation of policies and ordinances adopted by the Town Council in an efficient and effective manner. In addition, the funds allow Town staff to respond to citizen requests and needs through operational activity and programs.

Public Safety expenditures for police, fire-rescue and code compliance services, represent 37.7% of total expenditures. Operating transfers out represent 20.4% of total expenditures. Operating transfers out include transfers to the Debt Service Fund, the Capital Improvement Fund, the Self Insurance Funds and the one time transfer from undesignated fund balance to the Capital Improvement Program for the North Lake Way Project.

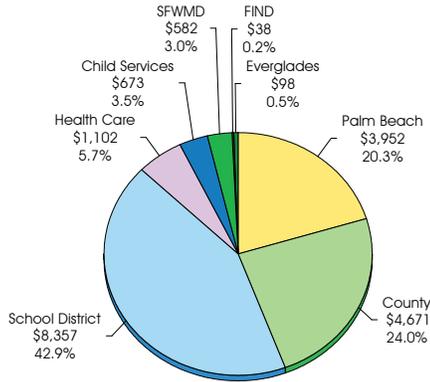
General Fund expenditures, including operating transfers, totaled \$48,003,761 for FY2003 representing an increase of 3.8% from FY2002. Most of this increase is due to the addition of four fire-rescue personnel and increased retirement and health care costs.

General Fund Expenditure Trend

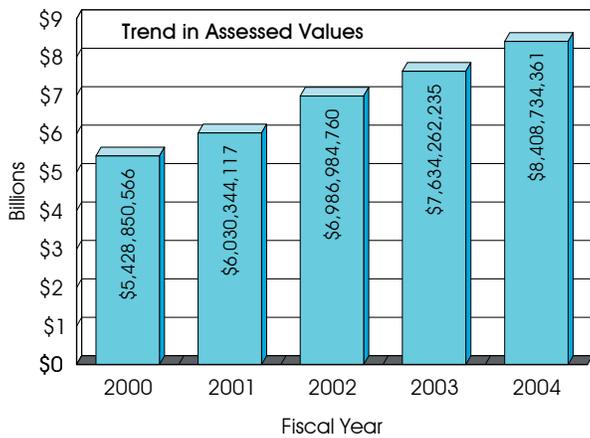


Property Tax Information

Total Property Tax Bill
For \$1,000,000 Home
\$19,471



A typical Palm Beach homeowner with a property assessed at \$1,000,000, who has taken the \$25,000 homestead exemption would expect to pay \$19,471 in property taxes this year. Of that amount, \$3,952 or 20.3% is returned to the Town of Palm Beach.



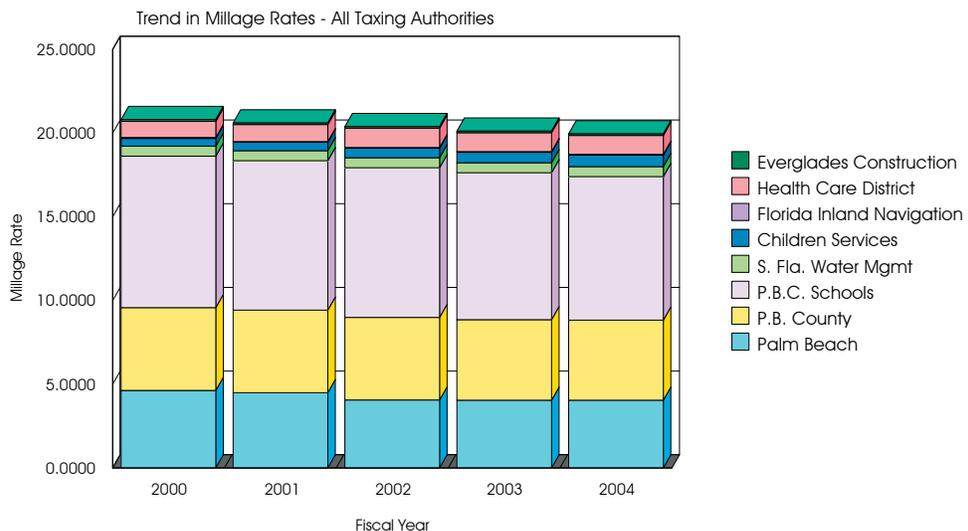
Homestead Exemption/Save Our Homes

Every person who has legal title to real property in the State of Florida and who resides thereon and makes it his/her permanent residence as of January 1st is eligible for a homestead exemption. The homestead exemption is a \$25,000 annual reduction in the assessed value of the homesteaded property. In addition to the exemption, the homesteaded property would be subject to the "Save Our Homes" (or 3% cap) provision of the State of Florida's Constitution which took effect January 1, 1995. The provision limits the annual increase in the assessment of homesteaded properties to 3% or the Consumer Price Index, whichever is less. For information, or to apply for a homestead exemption, contact the Palm Beach County Property Appraiser's Office at (561) 355-2866.

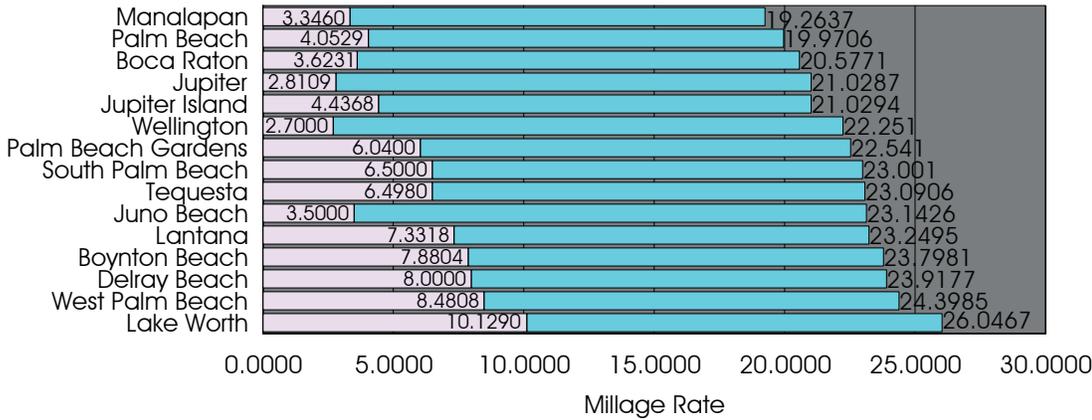
Valuation Adjustment Board Hearing Process

The Notice of Proposed Property Tax is mailed in August of each year. If the property owner is not in agreement with the value listed on the notice, he/she may contact the Palm Beach County Property Appraiser's Office at (561) 355-2883 or file a petition to lower the assessment with the Palm Beach County Valuation Adjustment Board.

Additional information on these matters can be obtained by contacting the Palm Beach County Property Appraiser's Office at (561) 355-2883 or by visiting the County's website at www.co.palm-beach.fl.us/propapp.



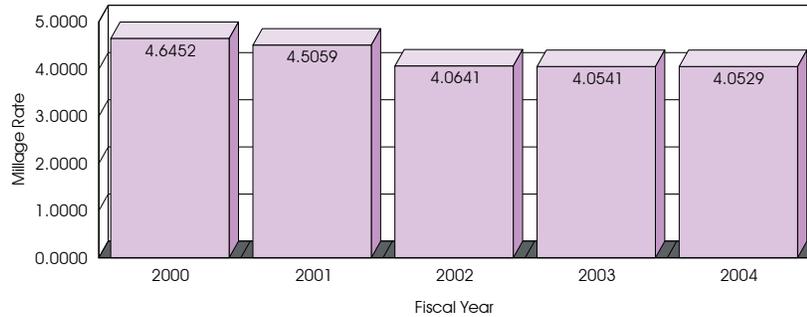
Comparison of the Millage Rates of a Few Palm Beach County Municipalities



The Town of Palm Beach has one of the lowest overall tax rates in the County.

The first section of the bar represents the total municipal millage rate. The second section represents the millage added by the County, School District, and other taxing authorities. The total at the end of the bar is the total tax rate for each municipality.

Trend in Millage Rates



Real Estate Parcels by Type

The following information reflects the number of parcels and taxable value of real estate by type for fiscal year 2003:

Type	Taxable Value	# of Parcels
Vacant Residential	\$284,914,027	221
Single Family Residential	4,654,199,920	2,241
Multi-Family, 10 units or more	75,353,329	14
Condominiums	1,568,093,558	5,454
Cooperatives	113,326,894	1,040
Retirement Homes & Misc.	839,430	3
Multi-Family, less than 10 units	68,704,194	74
Vacant Commercial	1,807,335	3
Improved Commercial	693,954,938	195
Improved Industrial	582,176	1
Institutional	41,044,286	21
Government	200,000	49
Miscellaneous	3,975,727	40
Total	(1) 7,506,995,814	9,356

Top Ten Taxpayers

The property taxpayers listed below represent the ten largest taxpayers within the Town of Palm Beach:

Taxpayer	2002 Assessed Valuation
The Breaker's Hotel	\$178,662,904
Nelson Peltz	50,782,128
J.V. Associates	49,000,000
Sydell Miller	41,819,213
Sidney Kimmel	33,859,782
Worth Avenue Association	32,900,000
Everglades Club	31,023,065
Thirty Eight East Corp.	29,603,449
Sydney Spiegel Trust	28,500,000
Mar-a-Lago Club, Inc.	27,496,097
Leonard Lauder	<u>25,722,320</u>
Total	\$529,368,958

(1) The difference between the taxable value and the assessed value on the prior page is the value of personal property.



Town Manager's Office

The Town Manager is the chief administrative officer of the Town and is responsible for the planning, organizing, and directing of the day to day operation of the Town. The Town Manager appoints and supervises Town department directors, implements policies established by the Town Council, recommends actions to the Mayor and Town Council, prepares and submits the proposed annual budget and capital improvement program to the Town Council. The Town Manager's Office also oversees the Information Systems Division, the Risk Management Office and the Marina. The portion of the budget labeled Town Manager includes expenditures for the Mayor and Town Council, administrative expenses relating to the Town Manager's Office, advice and litigation expenses for the Town Attorney and outside counsel, expenditures relating to the maintenance of Town Hall, and the cost of operating and maintaining computer systems throughout the Town.

The Office of Information Systems continues to use technology to increase the productivity and communications of the Town. Over the past year, the Town has expanded its IP telephone system to include paging and global notification. Mobile computing for Public Safety continues to expand with the addition of wireless networking in hot zones which increases speed and performance. Upgrades to the Town's email and calendaring system have also provided employees with more options to communicate efficiently.

In 2003 the Risk Management division conducted a Request for Qualifications and a Request for Proposals for both the insurance coverages and third party administration services for the Town. The Town Council unanimously voted to accept the insurance proposal submitted by Acordia, Inc. of West Palm Beach. The insurance program offered by Acordia provided the Town with a fixed cost savings of \$412,000 and a maximum variable cost savings of \$260,450 for a total potential



Thomas Bradford, Assistant Town Manager and Sarah Hannah, Assistant to the Town Manager



Town manager's office staff Cheryl Kleen, Susanne Crews and Kathleen Ruderman



Spencer Wilson, Information Systems Manager



Risk manager, Karen Temme

savings of \$672,450. The new insurance program is effective from October 1, 2003 - October 1, 2004.

In conjunction with the Town's fiscal year 2004 budget preparation process and, specifically, as part of the Town's Capital Improvement Program, the Town Council approved the first year of a proposed three-year master plan of improvements intended to enhance facilities at the Town Docks. For fiscal year 2004, the Capital Improvement Program for the Town Docks included \$678,936 of improvements consisting of Master Plan Planning Services, dock expansion pilings (to expand 18 slips) and design and construction services for a Peruvian dock house. The grand total expenditures for the three-year Master Plan Improvements are estimated to be \$2,133,940. These investments will be made from the Leisure Services Enterprise Fund and will be provided at no cost to Town taxpayers. Applied Technology & Management is the firm that was chosen in December, 2003 to prepare the Master Plan. In addition, effective October 1, 2003, the Town Council approved the provision of security services for the Town Docks by the Wackenhut Corporation of Palm Beach Gardens, Florida. By securing a Wackenhut contract, the Town was able to tap into Wackenhut's Customer Protection Officer Program whose parameters for hiring officers includes former law enforcement, police academy trained, former career military, former federal agency officers, a criminal justice degree, A.A. or above or a combination or equivalent. These quality security services were approved by the Town Council in order to provide an enhanced level of service at the Town Docks for the safety and security of our valued Dock tenants. Lastly, in December of 2003, the Town executed a bulk service agreement contract with Adelphia for the provision of cable television services to each of the 84 slips at the Town Docks. This free cable television service package now becomes a part of the standard features offered.



Human Resources

The Human Resources Department is primarily responsible for coordinating the management of human resources to assist the Town in achieving its goals. Functional areas within the Human Resources Department include human resource planning, recruitment, and selection; human resource development; compensation and benefits; health; employee and labor relations; and policies and procedures.

The Human Resources Department ensures that the Town has qualified individuals in specific jobs at specific places in order to accomplish the organization's goals. This is accomplished through the recruitment, testing, and selection of applicants. The testing process includes a variety of tests, either practical or written, that are administered to ensure that the most qualified employees are selected to serve the Town. The Human Resources Department also administers written and practical examinations for internal promotions.

Another role of the Human Resources Department is human resource planning. Various training programs are provided to employees to ensure they have the necessary skills needed to perform the essential functions of their positions. The Human Resources Department also administers the Town's pay for performance system, a corporate style system that provides higher raises to employees who maintain higher levels of performance.

The Human Resources Department maintains competitive and equitable compensation and benefits plans, as well as an accurate classification system. A major responsibility is the administration of employee benefits, including health, life, dental, and long-term disability insurances; flexible benefits; holiday, sick and vacation leaves; employee assistance programs; retirement; deferred compensation; and longevity pay. The Human Resources

Department also administers the Town of Palm Beach General Employees' Retirement System.

Another aspect of the Human Resources Department is the oversight of employee general mental and physical well-being. The department administers the Employee Assistance Program, which provides employees with various helping resources. The Town's Occupational Health Clinic is operated under the Human Resources Department and reviews work related injuries in addition to administering pre-employment and annual physical examinations, immunization programs, and wellness clinics.

The Human Resources Department is also responsible for employee and labor relations. The Human Resources Department serves as an in-house consultant to department directors, supervisors, and managers on a variety of labor related issues and assists the organization with labor agreements. In addition, the Human Resources Department serves as an employee advocate by listening to employee's concerns and administering the Town's employee grievance resolution procedure. The department also administers numerous employee recognition programs, including the Employee of the Year and the Employee Service Recognition Award programs.

Lastly, the Human Resources Department proposes and drafts new policies or policy revisions to cover recurring problems or to prevent anticipated problems, and serves as a resource to whom managers can turn for policy interpretation.



Marlene Rizzolo, Occupational Health Nurse



Lifeguard employment trials



William Crouse, Human Resources Director with Fire-Rescue Administration



Human Resource staff. Not pictured, Anna Garcia.



Town Clerk

The Town Clerk is responsible for maintaining the official records of the Town. The Town Clerk's Office also conducts Town elections; has forms for voter registrations; maintains custody of all official records not specifically handled by other departments; maintains custody of the municipal seal; signs official documents; maintains service and legal documents; maintains the Town Code of Ordinances; and provides notary services. The department also processes permits for charitable solicitations, special events, commercial motion picture making, going out of business sales and door-to-door solicitations.

Charitable solicitation permit results from the 2002/2003 season in Palm Beach reported a total of \$43,462,314 raised with 102 permits issued. A Town ordinance requires charitable organizations to apply for a permit if money or gift solicitations are made in Palm Beach. The organizations are limited to two events per season, and the results of the events must be submitted to the Town within 90 days after the last event.

The Town had 7,351 registered voters as of December 31, 2003. There are seven voting precincts in Town at four locations:

Precinct 1196 St. Edward's Parish Hall
165 North County Road
Northern Town limits to and including Seminole Avenue

Precinct 1198 Bethesda-by-the-Sea Church
141 South County Road
North and south sides of Oleander Avenue (Root Trail) to and including north side of Royal Palm Way

Precinct 1200 Central Fire-Rescue Station at Town Hall
360 South County Road
South side of Royal Palm Way to and including north side of Worth Avenue

Precinct 7084 Central Fire-Rescue Station at Town Hall
360 South County Road
South side of Worth Avenue to and including north side of Southern Boulevard

Precinct 7086 South Fire-Rescue Station
2185 South Ocean Boulevard
South side of Southern Boulevard to and including north side of Sloan's Curve.

Precinct 7088 South Fire-Rescue Station
2185 South Ocean Boulevard
South side of Sloan's Curve to Lake Avenue

Precinct 7100 South Fire-Rescue Station
2185 South Ocean Boulevard
Lake Avenue to south Town limits

Municipal elections are scheduled for the first Tuesday after the first Monday in February of each year.

Voter's registration forms are available in the Town Clerk's Office, Town Hall. Absentee ballots for ALL elections are available from the Palm Beach County Supervisor of Elections Office, 240 South Military Trail, West Palm Beach, FL 33415 or call (561) 656-6200.



Mary Pollit, Town Clerk



Town Clerk staff



Town elections



Finance

The Finance Department is responsible for the administration, development and monitoring of the operating and capital budgets, budget in brief, preparation of the Comprehensive Annual Financial Report and Annual Report, investments, debt management, cash management, payroll, accounts payable and the maintenance of accurate financial reporting systems to meet all of the Town's needs. The department also provides for the preparation and administration of the Town's annual budget and independent audit, which are required by State Statute. In addition, the department is responsible for the operation and management of the purchasing and warehouse functions. The purchasing division maintains a central stores inventory of approximately \$460,000, maintains capital asset records valued at over \$9,000,000, manages recurring contracts valued at over \$650,000 and coordinates the Town auction. The annual auction is held in August of each year normally generates over \$45,000 in proceeds.

During the year the Town issued refunding bonds for the 2000 Revenue bonds which saved the Town taxpayers approximately \$50,000 per year in interest. The Town also issued bonds for the Town facilities projects which include the new central Fire-Rescue station and the renovation of Town Hall. In conjunction with the issuance of the bonds, the Town's bond rating was upgraded to AAA by Standard and Poor's. The Town is one of only three municipalities in the State of Florida to maintain a AAA rating from both Moody's and Standard & Poor's.

The Comprehensive Annual Financial Report (CAFR), the Comprehensive Annual Budget Document and the Annual Report were all submitted to the Government Finance Officers Association (GFOA) for their review and were all selected for the GFOA's award for outstanding achievement in reporting for each of the report classifications. To date, the Town has received fifteen such awards for the CAFR, eleven awards for the budget document, and two awards for the Annual Report. We believe that our current (FY03) CAFR and Annual Report continue to conform to program requirements, and we are submitting them to GFOA to determine their eligibility for another award.

Other FY2003 accomplishments include the issuance of two new financial documents, a Long Term Financial Plan and a Business Plan for the Leisure Services Enterprise Fund.

Finance staff worked with the new Investment Advisory Committee to update the Town's Investment Policy and develop an investment plan for the Town's surplus funds.

Improvements have been made to the Town's website at www.townofpalmbeach.com and to the Finance Department's portion of the website. You may now find in the Finance Department section under "List of Services," forms for residential

parking permits, contact information for yard sale permits, security alarm registration, parking ticket payments, parking placards and temporary parking permits. You may also obtain copies of the Budget in Brief, Comprehensive Annual Financial Report, and Annual Report.

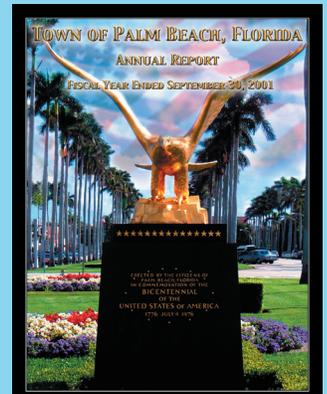
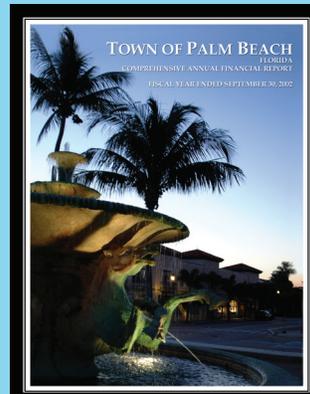


Finance Department staff



Purchasing Division staff

Past Annual Reports





There is only one..... TOWN OF PALM BEACH

Planning, Zoning and Building

The Planning, Zoning and Building Department continues to maintain its high level of customer service. In the beginning of the year, the department initiated a customer service survey of frequent users of the department's service to be completed anonymously. We received an excellent response, and the results were very positive and encouraging. Suggestions for improvements are planned for implementation this coming year.

- As part of its continued commitment, the department has instituted an overnight plan review service for contractors who desire an expedited review of building plans. This has proven to be a very popular program, and as news of this service continues to spread, we expect more contractors will be willing to pay an additional fee to have their plans reviewed overnight.
- The department has concentrated on a number of education and awareness programs, and our efforts are showing positive results.
 - The Palm Beach County Department of Environmental Resources Management reports this year that due to strong proactive involvement by the Town, the beach renourishment project caused minimal incidents of turtle nest disorientations in the project area. The Town continues to monitor the placement of lights along the beach areas.
 - Residents and contractors are now almost completely in conformance with the requirement to have all exterior lights of greater than 80 watts approved by the Architectural or Landmarks Preservation Commissions. This aids in significantly reducing the incidence of landscape lighting which is visible from the road or other properties.
 - The occupational licensing division is happy to report that virtually all town businesses appear to be in compliance with the State's Fictitious Name Act.
- Our employees continue to enhance their professional skills through training and networking, two important staff initiatives mentioned in the Town's Strategic Plan. Employees holding offices in state and national organizations are pictured on the next page.
- The department's records division has increased and upgraded its scanning equipment, which has enabled the department to digitize all current property records within one week of receipt, and continue to reduce the number of historical documents.
- A moisture sensor ordinance, passed by the Town Council last year, is now being implemented, and will reduce the amount of water being used to irrigate properties by de-activating irrigation systems during a rainstorm.



Planning, Building and Zoning office staff



Craig Johns, Building Inspector



Records Division



Tim Wright, Electrical Inspector



- The department continues to implement the 2” storm drainage requirements, which has reduced the amount of storm water runoff entering the Town’s system, and has enabled the Town to receive a permit from the South Florida Water Management District to release storm water into Lake Worth.
- The Florida Chapter of the American Planning Association held its annual conference at the Breakers in Palm Beach this year. Veronica Close, Assistant Director; Paul Castro, Zoning Administrator; and Tim Frank, Planning Administrator; were instrumental in organizing and/or participating as panelists in a number of key sessions, as well as mobile workshops, all of which were well received. Planners statewide experienced first-hand the beauty and character that has made Palm Beach internationally famous, and learned the history that surrounds the Town.
- The department received a State Historic Preservation Grant to update the Town’s historical sites survey, a requirement for receiving designation as a Certified Local Government. Work on this survey should be completed by June of 2004.
- The department worked closely with the Palm Beach County School Board in the planning stages of the \$8,000,000 renovation of the Palm Beach Public School. The Town’s efforts to preserve and protect the historical and open space elements of the Palm Beach Public School resulted in modifications to the project which protected the Tremble-designed portion of the school, and preserved the open space for the Town’s recreation programs. In conjunction with this work, the department applied for a special categories grant from the State Historic Preservation Office, and was declared eligible for funding. Final funding allocations will be made by the Florida Legislature sometime in the summer of 2004.
- As a result of the placement of cellular receivers on Town Hall, the State Historic Preservation Office required the cellular provider to apply on behalf of the Town for placement of Town Hall on the National Register of Historic Places. This application has been finalized, and upon Town Council authorization, will be submitted to the State as the next step for listing on the National Register.

EMPLOYEE INVOLVEMENT
IN STATE AND NATIONAL ORGANIZATIONS

Pictured from left to right:

- Brian Thomas, Chief Plumbing/Mechanical/Gas Inspector - President, Palm Beach/Treasure Coast Chapter of Plumbing/Gas/Mechanical Inspectors, International Code Council.
- Debby Morakis, Occupational Licensing Technician - Vice-President, Palm Beach County Chapter, Florida Association of Occupational Licensing Officials (FAOLO)
- Tim Wright, Chief Electrical Inspector - Board Member, Palm Beach County Division (Past President); Board Member and Chairman of Nominating Committee, Florida Chapter; Board Member, Southern District, International Association of Electrical Inspectors.
- Robert L. Moore, Director - Member, Structural Code Committee, International Code Council.
- Harry Ackerman, Assistant Building Official - Treasurer, Building Official Association of Palm Beach County.





Recreation

The Recreation Department provides comprehensive recreation programs and services in addition to providing safe, clean and well maintained facilities for the community. The mission of the Recreation Department is to provide outstanding recreation programs, facilities and services that enhance the quality of life of our residents and visitors. Our organizational commitment is to provide quality customer service in a helpful and courteous manner, to offer fun and enriching programs and activities that reflect both the uniqueness and interests of our community, and to provide facilities that are safe and well maintained for our residents and visitors. This past year the Recreation Department received a 98% approval rating on its annual Customer Satisfaction Survey.

There are a variety of adult and youth programs offered throughout the year. Youth and adult special interest classes, after-school, camp and youth athletic programs are held at the Recreation Center, located in Seaview Park. The Par 3 Golf Course, Phipps Ocean Park Tennis Center and Seaview Tennis Center offer lessons, group clinics, tournaments and leagues.

For additional information regarding the Town of Palm Beach Recreation Department, please call (561) 838-5485, or visit our web site at www.townofpalmbeach.com. For information regarding tennis please contact the Seaview Park Tennis Center at (561) 838-5404 or the Phipps Ocean Park Tennis Center at (561) 227-6450. For information regarding Golf please contact the Par 3 Golf Course at 547-0598.



Photo courtesy of Palm Beach Daily News

AWARD WINNING TENNIS CENTER

Progress in action aptly describes the Phipps Ocean Park Tennis Facility and the program opportunities it provides. The Phipps Ocean Park Tennis Center was honored with two prestigious awards this past year. The United States Tennis Court & Track Builders Association recognized the facility for excellence in design and construction under the category of New Construction. A second award was given by the United States Tennis Association in this same category.



Phipps Ocean Park Tennis Center has quickly become a hub of activity in the Town of Palm Beach. The facility is busy with a variety of programs and events. The addition of the Phipps Ocean Park Tennis Center has allowed the Town's tennis leagues to expand from three women's teams at Seaview Park to a total of six teams. The Men's Senior team, playing at Phipps Ocean Park Tennis Center, won their division in the Palm Beach County League this past spring and recently won the USTA Fall League Championship. Additional men's and women's teams started play in January 2004, also playing their matches at the Phipps Ocean Park Tennis Center.





Fire-Rescue

The Fire-Rescue Department is responsible for fire suppression, fire prevention, hazardous material response, vehicle extrication, rescue operations and emergency medical services (EMS) with advanced life support (ALS) transportation for the citizens and visitors of the Town. The department was established in 1921 and today has a Class 2 fire rating from the Insurance Services Office (ISO). The department operates from three fire stations strategically located throughout the Town to provide a maximum response of apparatus and personnel in a minimum amount of time. The department responds to emergencies with three ALS Fire Engines, three ALS Rescue Units, two Aerial Towers, and a Special Operations Vehicle plus a reserve ALS Engine and a reserve ALS Rescue Unit for additional special emergency responses when needed. Staffing for operations includes three Battalion Commanders in charge of 52 paramedics and 18 emergency medical technicians (EMT's) on duty who work on three 24 hour shifts. The Fire Prevention Division conducts reviews of all plans for construction projects, technical inspections for special events and coordinates an annual fire safety inspection program for every business, condominium and multi-family dwelling within Palm Beach. The public education division conducts an annual Citizen's Fire Academy, quarterly CPR classes and educational programs on injuries, heart attacks and stroke prevention. A new central Fire Station is being constructed and will begin operating in the summer of 2004.

During FY2003, the Fire-Rescue Department made the following capital purchases:

- Thermal Imaging Camera
The thermal imaging camera allows firefighters to see through smoke-filled environments in order to rescue trapped victims and locate the source of a fire.
- MSA Gas Canister
The gas mask provides face and respiratory protection against particulate matter, vapors and gases by means of a lightweight, replaceable canister. The small, oval shaped canister and face piece



Thermal Imaging Camera



MSA Gas Canister



High Rise Kit



Continuous Positive Airway Pressure (CPAP)



Fragmentation Device-Containment System

are designed to permit downward head movement. The mask is effective against biological agents and certain chemical warfare agents such as Sarin and Mustard Chemicals.

- High Rise Kits
High rise kits assist and provide a compact, manageable means for transporting fire attack hose to remote locations (such as high rises) for firefighters to extinguish fires.
- CPAP-(Continuous Positive Airway Pressure)
Continuous Positive Airway Pressure is used to increase airway pressure in the lungs. The CPAP assists Fire-Rescue crew who are treating patients suffering from respiratory difficulties.
- Fragmentation Device-Containment Air/Oxygen System
The air/oxygen containment system provides safety to firefighters when filling bottles with compressed air or oxygen using a steel enclosure designed to contain the destructive force of accidental cylinder rupture or hose failure, while allowing the blast to be vented quickly and in a direction away from the operator.



Police

The Police Department is responsible for the prevention of crime, preservation of peace, and enforcement of laws and ordinances. Palm Beach remains one of the very few places in Florida where it is safe to walk any street at any time of the day or night. Crime rates remain low while rates for solved crimes are among the most favorable of any similarly situated community in the nation. The average response time for calls for service of all types is approximately 3½ minutes and the average response time for 911 emergency calls is even shorter. Every unsolved crime is assigned to a detective for investigation, regardless of seriousness or lack of probability that it will be solved. Our approach to policing defines the highest levels of service in modern law enforcement. Palm Beach Crime Watch sponsors events and initiatives to reduce the town's target viability for crime by conducting educational programs, security surveys, and organizing neighborhoods and other groups to recognize and report crime and suspicious activity. Because of such programs as the Citizen and Teen Police Academies, the Police Department has achieved an effective and productive community partnership.

Accomplishments of the Police Department for FY2003 include:

- Citizen Police Academy
Two classes of the Palm Beach Police Department's Citizen Police Academy were held in 2003. The graduation of Class #6 also featured an alumnus' reunion and dinner for both the Citizen and Teen Police Academies, held at St. Edwards Church. The event was attended by over 250 people.



- VIPS (Volunteers In Police Service)
The Palm Beach Police Department's VIPS program is part of a nationwide call to service made by the President of the United States. All VIPS volunteers are graduates of the Citizen Police Academy. VIPS volunteers provide a valuable resource to the Police Department, and duties include providing information and reception services for the public at the police lobby, announcing visitors, and accepting mail and packages. Other VIPS volunteers are assigned to the Crime Scene/Evidence Unit where they have been trained to process

PALM BEACH CRIME WATCH



The mission of Palm Beach Crime Watch has been revised to achieve not only crime prevention, but also to meet new challenges relating to domestic security and emergency preparedness through community partnerships. More than 700 new members have been registered recently. In addition, a newly revised Palm Beach Crime Watch Handbook was published and publicly unveiled at the 2003-2004 Crime Watch Kickoff Brunch held at Via Bethesda Church. Palm Beach Crime Watch also funds many of the Police Department's community outreach efforts including the renowned Citizen Police Academy, Teen Police Academy, and National Night Out Against Crime.

requests for voluntary identification cards and other services to the community.

- Citizen Satisfaction Survey
The Police Department achieved an overall citizen's approval rating of 97.7%, indicating a continued positive relationship and support between the Police Department and the community it serves.



- Juvenile First Offender Program
The Palm Beach Police Department has established a program for teens under the age of 18 who are arrested in Palm Beach with no previous arrest record. A police officer works with the parents and child and helps prepare the child for an appearance in Youth Court, staffed by a jury of teen peers. The Youth Court jury establishes sanctions for the offender which may include community service, random drug testing, writing essays, and making restitution to victims. The police officer assigned to the program supervises the teenager until successful completion of all requirements. If the teen successfully completes the program, the criminal record and the stigma of having an arrest record is removed.



• Direct Connect Alarm System

The registration fees for the Direct Connect Alarm system have been reduced in order to provide businesses in the community with the opportunity to enroll in the program. The Direct Connect Alarm System Program provides for simultaneous notification of an alarm to both the alarm company and the Police Department. As a result, the Police Department will immediately dispatch a police officer to the alarm, proving for a much quicker response and greater opportunity to apprehend a potential criminal and safeguard business assets.



• Border Security Equipment

The Police Department has obtained equipment which will allow officers to quickly set up control of access to ingress and egress points in the town during natural and man-made disasters.



PALM BEACH POLICE DEPARTMENT
EMPLOYEE AWARDS - 2003

Janet Kinsella	Public Information Officer of the Year by Florida Law Enforcement Public Information Officer's Association
Detective Joseph Recary	Palm Beach Kiwanis Officer of the Year 2002
Officer Sherry Madden	Palm Beach Crime Prevention Officer's Association Award for Juvenile Involvement

Palm Beach Kiwanis Officer of the Quarter

Officer James Miller	1st Quarter 2003
Officer Scott Duquette	2nd Quarter 2003
Officer Thomas Machate	3rd Quarter 2003
Officer Gilad Bockman	4th Quarter 2003

Chief's Marksmanship Award

Officer John Weiss III
Officer Kevin Morine
Officer Scott Duquette

Employee of the Month

January	Officer James Miller
February	Officer Ron Prymas
March	Officer Richard Sorge
April	Telecommunicator Beth Moore
May	Officer Scott Duquette
June	Telecommunicator Patricia Smith
July	Detective Michele Pagan
August	Detective Michael Dawson
September	Officer Thomas Machate
October	Training Secretary Jennifer Bruno
November	Officer Joshua Faller
December	Officer Gilad Bockman

Beach Patrol Awards

Below are the awards received by members of the Palm Beach Beach Patrol at the Southeast Regional Championships, held by the United States Lifesaving Association on July 15-17, 2003 in Clearwater Beach, Florida.

Hector Ayala	Gold Medal, Senior Division Run-Swim-Run; Silver Medal, Senior Division 400 Meter Swim
Craig Pollock	Bronze Medal, Senior Division 400 Meter Swim



Public Works

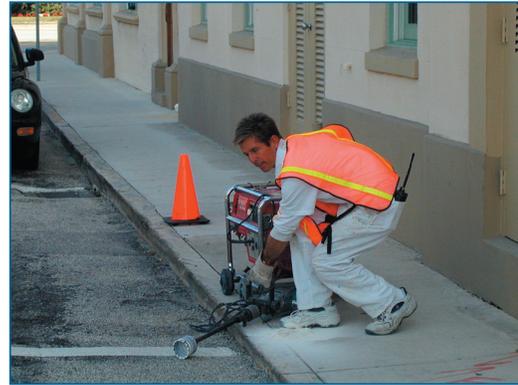
The Public Works Department is responsible for the construction, repair and maintenance of all Town facilities, buildings, streets, street lighting, storm and sanitary sewers, and the Town's parks and medians. This department is also responsible for the collection and disposal of residential and commercial garbage, recycling, yard trash, and the special collection service for household discards. Other departmental responsibilities include beach cleaning, vehicle maintenance, coastal management, and general engineering services for the Town. Administration of the Town's rights-of-way and easements is coordinated by the Public Works Department. Management of the Town's Capital Improvement Program is also under the direction of this department.

All single family residences receive five-day service for garbage collection. Four days of garbage and one day of recycling are collected on the following schedule:

Street	Garbage	Recycling
Inlet Drive to List Road	Monday-Friday, except Tuesday	Tuesday
Via Marila to Chateaux Drive	Monday-Friday, except Tuesday	Tuesday
Sanford to Seabreeze Avenue	Monday-Friday, except Wednesday	Wednesday
Seaspray Avenue to Via Marina (includes Middle Road)	Monday-Friday, except Thursday	Thursday
Island Road to South Town Limits	Monday-Friday, except Thursday	Thursday

Each commercial establishment receives garbage collection daily from Monday through Friday and may also receive recycling services. Restaurants are serviced seven days per week.

This year, sanitation and recycling crews collected over 10,131 tons of garbage and 1,730 tons of recycling. All of this material was disposed of at the Palm Beach County Solid Waste Authority.



Yard trash is collected on a four-day schedule, Tuesday through Friday.

Day	Area
Monday	No collection
Tuesday	Inlet Drive to Bahama Lane
Wednesday	Country Club Road to Royal Poinciana Way
Thursday	Whitehall Way to Via Marina
Friday	Island Road to South Town Limits

Trash may be set out only one day in advance of scheduled pickup November 1 through April 30, but can be set out up to three days in advance of scheduled pickup May 1 through October 31.

More than 18,700 tons of yard trash was collected and taken to a Town vegetative waste compost site.

The Public Works Department also administers the National Pollutant Discharge Elimination System program for the Town. This program seeks to improve the quality of storm water runoff that makes its way into the Lake Worth Lagoon. In this regard, the department requests that all citizens be aware that only storm water should be allowed to run into the Town's collection system. No chemicals of any type should be disposed of in any of the storm drains.

Accomplishments of the Public Works Department during FY2003 include:

- The pilot project for containerized small yard waste from Coral Lane to Country Club Road has been evaluated for two seasons and appears to be reducing clogging of storm sewer drains by yard clippings. Further studies of this program are planned with possible expansion townwide.
- Commercial solid waste accounts were placed on property tax bills as a non ad valorem assessment for the first time in 2003. In order to accomplish this new billing procedure, it



Other

was required that the administrative secretarial staff verify each of more than 340 accounts for accuracy of ownership, square footage, classification of solid waste generation, and rates charged. Each property was then notified of the billing change before the actual tax bills were sent by the County. This action has resulted in time savings not only for Public Works staff, but in the Finance office as well.

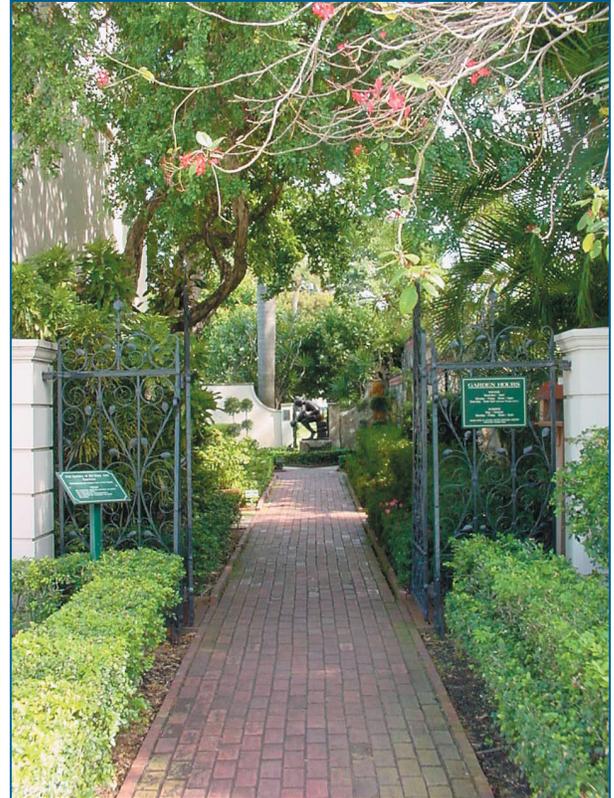
- The lethal yellowing program was expanded by having a contractor inject an additional 2,300 palms three times per year. The Town is also inspecting an additional 610 trees on twenty-four properties to ensure any sign of the disease is treated quickly.

Under this classification are expenditures relating to the Four Arts Library, disaster response expenditures, contingent appropriations, and transfers to other funds for Capital programs and debt service.



EMPLOYEES OF THE MONTH

Pictured above are the Public Works Employees of the Month. From left to right, they are - Rafik Elias (8/03), Leander Brown (3/03), Norm Adlersberg (1/03), Laddie Murrell (2/03), Susanne Crews (12/02), Eric Szehner (10/02), Jennifer Oliver (7/03), Jay Howard (11/02 and 9/03), Donnell Simmons (4/03), Jack Zisholtz (3/03), Jeff Williams (5/03). Employees of the Month not pictured are, Dwayne Taylor and Reggie Chappell (2/03) and Bill Lewis (6/03).



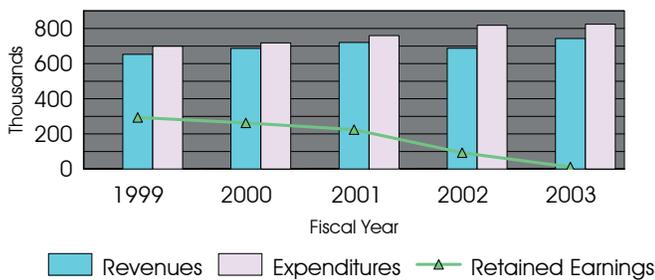


Golf Course Fund

The Palm Beach Golf Course is a scenic and challenging eighteen hole course with holes ranging in length from 100 to 240 yards. Four of the holes border the Atlantic Ocean and three run along the Intracoastal Waterway. Situated in the middle of the course are the pro shop, clubhouse and driving range. Balls for the driving range, clubs, electric carts and pull carts can be rented from the clubhouse. The pro shop sells a variety of golf apparel and equipment.

The Par 3 is staffed with PGA professionals with private lessons and group clinics available throughout the year. The Golf Course, which operates as an enterprise fund, recovers the majority of its costs through user fees.

**Golf Fund
Results of Operations**



This fund has been replaced by the Leisure Services Enterprise Fund in FY2004.

GET OFF TO A GOOD START

The Palm Beach Golf Course received “Beginner Friendly” certification from the National Golf Course Owners Association.

The Palm Beach Golf Course has long been committed to ensuring that new golfers have a great experience at the course. “Golf can be very intimidating to people and it is our job to make sure that new golfers feel welcome and have a good time so that they will continue to play the game, preferably at our course,” said Rick Dytrych, head pro-manager of the oceanside Par 3 course. “Beginner Friendly” certification is national recognition of the programs and services we have long provided to encourage people to come and enjoy our beautiful course and have a good time playing with friends and family.”

Courses were evaluated on a number of criteria such as availability of clinics, loaner clubs, forward tee placements and other initiatives. The Palm Beach Golf Course received this certification specifically for their lesson programs targeted for beginning adult and special children’s programs.

GOLF ON THE WEB

Rick Dytrych, head pro-manager announced that golfontheocean.com is up and running on the internet. “We began the planning process over a year ago and now we have presence on the internet. The choice of golfontheocean.com was natural as we are an oceanside course and open to the public, 365 days a year, just like the internet.”

The website features a weather page with current conditions and course activity, several pages devoted to rates, directions, course layout, maps, and a gallery from which users can select and send a picture postcard via email. Also on the website is a course history page, currently under construction are several pages devoted to golf instruction, as well as a pro shop where users could buy rounds of golf, 12 play discount tickets, annual permits or merchandise. A lost and found page as well as a very user friendly guest remarks page have already proven very popular.

Links to the official Town of Palm Beach website and the USGA are available at golfontheocean.com, with more links planned for the future. Future plans also call for a live web cam and interactive message board. The website can also be reached from the Town’s website at www.townofpalmbeach.com

PALM BEACH G.C.



golfontheocean.com





Marina Fund

Since the 1940's the Town Docks have provided space for both sail and power yachts. The Brazilian, Australian and Peruvian Docks are tucked away at the west end of the avenues for which they are named. Adjacent to the marina is Lakeside Park which marks the southern terminus of the six mile Lake Trail.

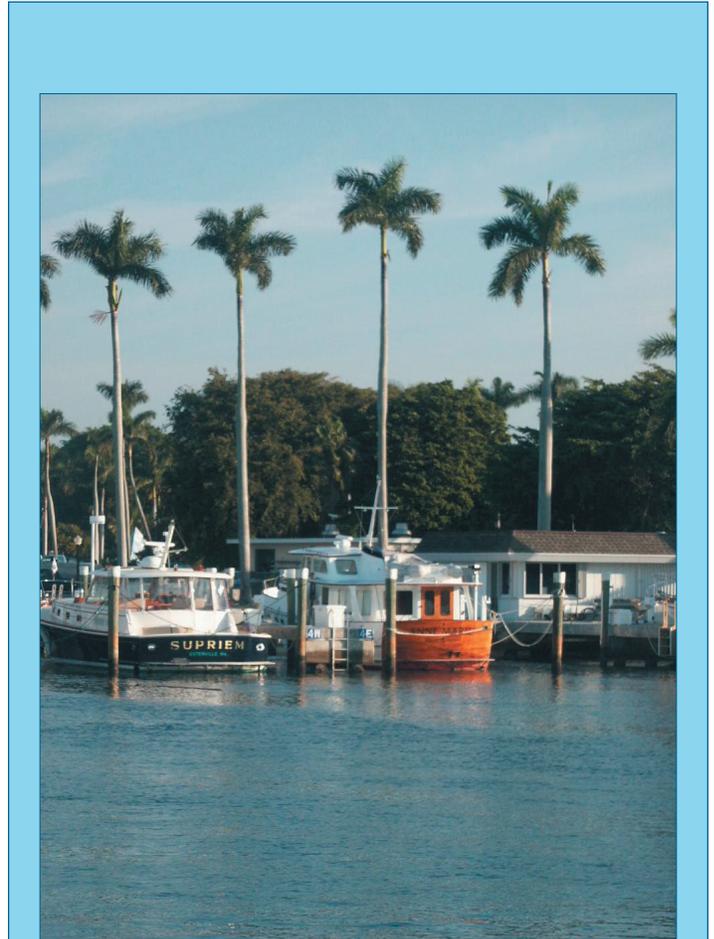
The Town Docks provide slips that range in length from 50' to 262'. Slips are leased seasonally or annually and transient vessels are accepted on a short term basis when slips are available.

With the increased production of "mega yachts," providing larger slips is important. The 1997 extension added to the Australian Dock was designed to berth vessels from 120' to 190'. Of the Town's 88 slips, 39 are 100' in length or longer, which places it as one of the largest "mega yacht" facilities in South Florida.

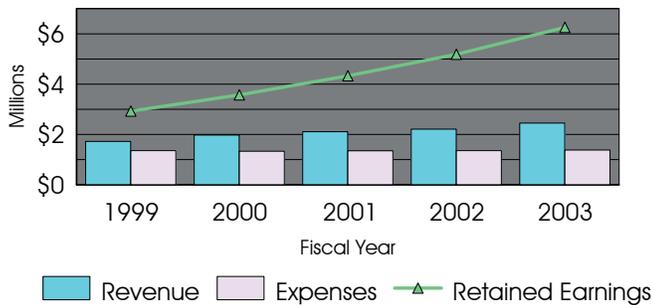
While the Australian Dock is the focal point of the marina with its display of large and magnificent yachts, the Brazilian Dock has a family-oriented appeal and the Peruvian Dock has an uninterrupted majestic view looking over Lake Worth to the south.

The four-person staff has combined marina and maritime experience of well over 50 years and they offer excellent and courteous service. Town Docks are centrally located, close to fine restaurants, exclusive hotels, world famous Worth Avenue and many special seasonal events.

For information about slip rental, call (561) 838-5463.



**Marina Fund
Results of Operations**



This fund has been replaced by the Leisure Services Enterprise Fund in FY2004.





Leisure Services Enterprise Fund

The Town Council authorized the creation of the Leisure Services Enterprise Fund on March 25, 2003. Beginning with FY2004, this fund will comprise all leisure activities of the Town and replaces the individual funds. These activities include:

- The Town Docks- A public marina, which has been owned and operated by the Town of Palm Beach since the 1940's. The marina has 88 slips, which range in length from 50 feet to 262 feet. Thirty-nine of the 88 slips accommodate yachts 100 feet or larger. Annual, seasonal and daily slip rentals are offered to the general public at competitive rates.
- Palm Beach Par 3 Golf Course- A scenic and challenging eighteen-hole executive course with holes ranging in length from 100 to 240 yards. Four of the holes border the Atlantic Ocean and three run along the Intracoastal Waterway. The course has a pro shop and driving range and electric carts and pull carts may be rented at the clubhouse.
- Tennis Program- Tennis facilities located at Seaview Park and Phipps Ocean Park include 10 clay courts and 2 hard courts, 4 of these courts are lighted. Lessons, clinics, tournaments and leagues are offered as part of the program.
- Youth Recreation Programs- include camps, youth athletic programs, after-school programs, special events and special interest classes including preschool classes.
- Adult Recreation Programs- include a variety of exercise, language, art, investing classes and special events.

A business plan was prepared following a thorough examination of each of the



activities to determine ways to improve the profitability of the programs. Through this process, short-term and long-term goals were defined that include:

- Find ways to enhance revenues and minimize expenses to improve profitability of the overall operations consistent with policy direction provided by the Town Council.
- Provide an excellent environment for recreational activities to enhance the quality of life for Palm Beach residents and visitors.
- Provide leisure activities and programs and offer amenities that will attract and retain resident and visitor participation.
- Establish performance measures for each enterprise that will be used to measure the success of achieving the above goals. These measures will include output measures and outcome measures.

Each activity of the fund developed action items to achieve the above goals. To date many of the action items have been implemented. Revenues to date are exceeding prior fiscal year totals. Expenditures, in total, remain below the budget standard.

A financial forecast was prepared for this fund. Net income is forecasted to remain strong through FY2008. It was determined that the Leisure Services Enterprise Fund will remain profitable for the foreseeable future and has adequate funds available for capital projects. Reserve balances will also be maintained at levels substantially higher than the policy required minimum.

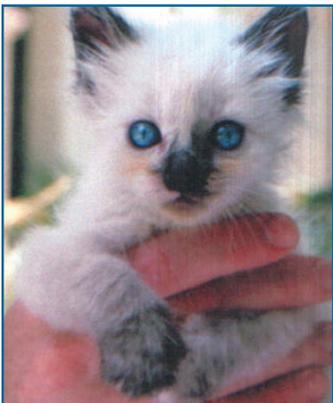
PB CATS, INC. was formed as a public/private partnership in response to the issue of feral cats in the Town of Palm Beach. Countless letters were received by Town Hall indicating that people wished the large numbers of cats to be reduced but wanted them treated humanely. The Mayor and the Council were listening and it was in this spirit that the December 2002 Workshop was presented by PB CATS, INC. Town officials and citizens listened to experts in the field for four hours. The agreed upon solution for Palm Beach was trap/neuter/release/relocate.

The success of the workshop gave birth to the Proposal for the Management of Feral Cats of February, 2003, whereby respect for private property rights was seen as an overriding concept along with the issues of good and humane animal management. Working with the Mayor and Council, Town Manager, and staff, PB CATS, INC. carries out its mission with the full support of local government and policing agencies (without which a successful program could not be run). Complaints are reduced as citizens begin to understand why cats continue on the island. Several "hot spots" remain but there is no contentiousness anymore as these areas are resolved in a neighborly manner.

With the great dedication of the vets and staff of Island Animal Hospital, 195 cats have been trapped, neutered, spayed, vaccinated, released, and relocated between the area of Bahama Lane and El Vedado during the time period March 1, 2003 to January 31, 2004, closing in on our goal of 200 by March 10th. We are midway in our first 2-year cycle with another 200 in the next year of operation. PB CATS, INC. and its volunteers provide good nutrition on a daily basis to over 300 cats as a way to maintain, control, and monitor the cats in our care. Immediate medical attention is provided for animals in need. Our kitten adoption program has been a great success and we have a waiting list at this moment.

Along with the funds appropriated by the Town of Palm Beach, PB CATS, INC. has had a generous match from the citizens, private donations, confirming that the program adopted by the Town Council is a "win-win" situation.

For information regarding donations or adoptions:
PB CATS, INC.
P.O. Box 2922
Palm Beach, FL 33480
(561) 832-3784 or (561) 329-9184



The Asian strain of bacterial citrus canker is a serious disease of most commercial citrus varieties and some citrus relatives. It causes necrotic lesions on leaves, stems and fruits. Severe infestation can cause defoliation, badly blemished fruit, premature fruit drop, twig dieback and general tree decline. Destruction of infected material is the only way to successfully eradicate citrus canker.

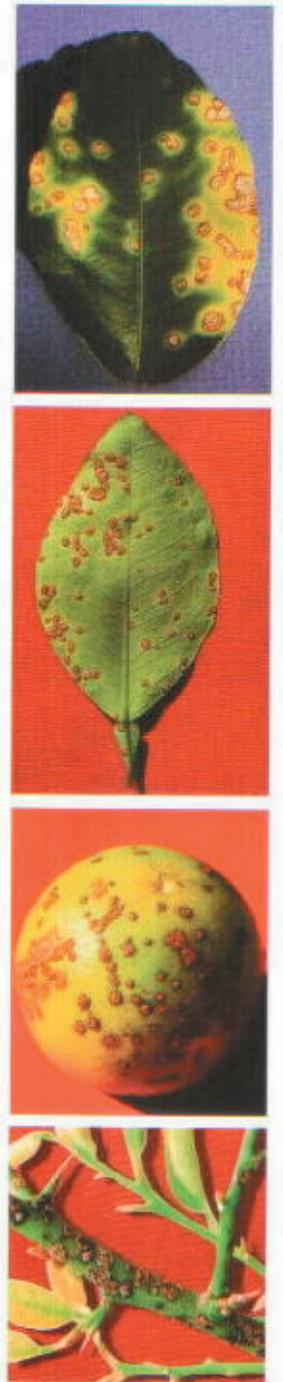
SYMPTOMS: On leaves - look for tan to brown lesions, a water-soaked margin, and a chlorotic halo. The center of the lesion becomes raised and corky. Defoliation will occur over time. On twigs and fruit - look for raised corky lesions surrounded by an oily or water-soaked margin. Fruit lesions may have a chlorotic halo.

CAUTIONS: Citrus canker bacteria are easily spread by contaminated equipment, hands, movement of infected or exposed citrus material and wind-driven rain. Proper decontamination of vehicles, equipment, clothes and hands is critically important. Several products are available to destroy the bacteria, including antiseptic hand soaps, and quaternary ammonium chloride products for vehicles and equipment.

Although citrus canker has not yet appeared in Palm Beach and the Town has been removed from the quarantine area, we must remain vigilant and take appropriate actions to reduce the probability that it will spread here.

If you suspect that citrus canker is on your trees, please contact the Citrus Canker Eradication Program (800) 850-3781.

The above information has been provided by the Florida Department of Agriculture and Consumer Services, Division of Plant Industry and the U.S. Department of Agriculture Animal and Plant Health Inspection Service.



Lethal Yellowing

Since 1975 the Town of Palm Beach has been inoculating palm species susceptible to lethal yellowing. At the same time, the Town also began an underplanting program for Town coconut palms, in anticipation of eventually losing the Jamaican Tall species to the disease. The susceptible Jamaican Tall was one of the most prevalent coconut palm trees in Town and also one of the most susceptible to lethal yellowing. Many experts recommended that Malayan and Maypan coconut palms were good trees to underplant the Jamaican Talls because these new hybrid species were supposedly disease resistant.

A nineteen-year study on disease susceptibility done by Dr. Nigel Harrison at the University of Florida Research Center in Ft. Lauderdale has revealed that Malayan and Maypan coconut palms are not as disease resistant as was originally thought. Lethal yellowing is always present in the Town and Malayan or Maypan palms are not immune to the disease, only resistant. Second generation Maypan hybrids have no resistance traits found in the first generation of palms.

All susceptible species obtain relative immunity to lethal yellowing by inoculating them three times per year with oxytetracycline. Even a palm in the early stages of the disease can recover sufficiently to prosper, as long as the inoculation process continues.

In light of this new information, Town Council began an inoculation program for all of its susceptible palms and has encouraged Town residents to do the same. To assist residents with the inoculation, the Town Council directed staff to prepare a contract for competitive bidding to inoculate susceptible palms three times per year. The contract includes a provision that would allow Town residents to take advantage of the Town's bid price to inoculate their privately owned palms.

The Town also continues to inspect coconut palms throughout the Town to ensure that the disease is not widespread. The Town began a monitoring inspection of twenty-four properties selected at random at approximate one-half mile increments throughout the Town. These twenty-four properties contain 610 Malayan and Maypan coconut palms and each property is inspected quarterly. Four quarters of inspections have shown no incidence of lethal yellowing on these properties.

The Town also sought advice from professionals at the University of Florida Research Center in Fort Lauderdale on the incidence of lethal yellowing. Dr. F.W. Howard from the University has recently completed a very comprehensive report on the status of lethal yellowing in the Town. Field observations by the University of Florida team were conducted in the Town between October 13 and December 17, 2003.

Of the 5,386 coconut palms examined by the University of Florida research team, only fourteen had symptoms that could be attributed to either a pathogenic disease, a nutritional deficiency, or another problem. Only two of the coconut palms examined tested positive for the lethal yellowing phytoplasma organism. Two additional coconut palms displayed symptoms of the disease, but were on property that the team could not obtain permission to enter and take samples from. The team concluded that the incidence of lethal yellowing in coconut palms in Palm Beach was less than 1% (worst case scenario -.07%) during the period of the survey in the fall of 2003. No other symptoms of lethal yellowing were seen in palms other than coconut palms. These findings coincide with the Town's own inspection results.

The inoculation program is done three times per year in February, June, and October. In addition to the Maypan and Malayan coconut palms, other varieties of palms inoculated are Jamaican Tall coconut palm, Pritchardia, Phoenix Reclinata, Spindle palm, Borasis, and Date palms.

The Town has contracted with Zimmerman Tree Service of Lake Worth to do its inoculations for lethal yellowing. Palm Beach residents may "piggyback" on the Town's contract at the Town's rate of \$4.65 per injection of oxytetracycline per tree. Three injections per palm, per year, are recommended. Any resident interested in taking advantage of this special rate should contact John Morris with Zimmerman Tree Service at (561) 968-1045.





April 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
4	5	6	7	8	9	10
			1:00-5:00pm Citizen Police Academy	9:30am Special Town Council meeting re: Proposed rezoning and proposed Comprehensive Plan amendment		
11	12	13	14	15	16	17
		9:30am Town Council meeting	1:00-5:00pm Citizen Police Academy	9:30am Special Town Council meeting re: Annual Goals & Budget forecasting		
18	19	20	21	22	23	24
		9:30am Zoning Commission meeting	9:00am Landmarks Preservation Commission meeting 1:00-5:00pm Citizen Police Academy	2:00pm Code Enforcement Board meeting		
25	26	27	28	29	30	
			9:00am Architectural Review Commission meeting			

April Activities

- 5 Recreation Summer Camp Resident Registration begins
- 10 Recreation Department Spring Celebration Event at the Recreation Center - 10:30am
- 15 Town Tennis Singles Championship at Seaview Park
- 18-24 Volunteer Appreciation Week



June 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8 9:30am Town Council meeting	9 10:00am Special Town Council meeting re: departmental presentations	10	11	12
13	14	15	16 9:00am Landmarks Preservation Commission meeting	17 2:00pm Code Enforcement Board meeting	18	19
20	21	22	23 9:00am Architectural Review Commission meeting	24	25	26
27	28	29	30			

June Activities

7 Recreation Summer Camp begins (8 one week sessions)



July 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat	July Activities
4	5	6	7	8	9	10	July is National Recreation and Parks Month
11	12	13	14	15	16	17	4 Annual Fourth of July Celebration at Bradley Park - 6:30-9:00pm
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	



August 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August Activities

- 2 Recreation Fall Program
Resident Registration begins
- 28 Town Auction - 9:00am

3 9:30am Town Council meeting
 4
 5 1:00pm Public Safety Retirement Board meeting
 6 9:00am General Employees Retirement Board meeting
 7
 8
 9
 10
 11
 12
 13
 14
 15
 16
 17
 18
 19 2:00pm Code Enforcement Board meeting
 20
 21
 22
 23
 24
 25 9:00am Landmarks Preservation Commission meeting
 26
 27
 28
 29
 30
 31 9:00am Architectural Review Commission meeting



September 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

September Activities

- 8 Youth Flag Football begins
- 13 Recreation Fall Session begins
- 14 (Tentative) - First public hearing on tentative budget and proposed tax rate - 5:01pm
- 23 (Tentative) - Second public hearing on tentative budget and proposed tax rate - 5:01pm



October 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

October Activities

- Crime Prevention Month
- 2 Parent/Child Tennis Round Robin at Seaview Park - 2:00-4:00pm
- 28 Town Tennis Halloween Doubles Mixer at Phipps Ocean Park - 8:00-10:30am
- 29 Recreation Department Halloween Happenings Event at the Recreation Center - 6:30-8:30pm
- 30 Youth Flag Football Championship Game



November 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat	November Activities
1	2	3	4	5	6	7	1
8	9	10	11	12	13	14	Recreation Winter Camp Resident Registration begins
15	16	17	18	19	20	21	2
22	23	24	25	26	27	28	Youth Soccer begins
29	30		Thanksgiving Town Hall closed	Town Hall closed			13
							Town Tennis Junior Singles Championship at Seaview Park
							TBA
							Public Safety Retirement Board Meeting



December 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

December Activities

- 3 Town Tennis Senior Singles Championship at Seaview Park
- 6 Recreation Winter program Resident Registration begins
- 10 Town Tennis Holiday Doubles Mixer - 9:00am-12:00pm at Seaview Park
- 20 Recreation Winter Break Camp begins (2 one week sessions)

9:00am Architectural Review Commission meeting

9:00am Landmarks Preservation Commission meeting

9:30am Town Council meeting

2:00pm Code Enforcement Board meeting

Town Hall closed

Town Hall closed



January 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

January Activities

3 Recreation Winter Session begins

8:00pm Town Caucus

9:30am Town Council meeting

9:00am Recreation Advisory Commission meeting

9:00am Landmarks Preservation Commission meeting

9:00am Architectural Review Commission meeting

9:30am Special Town Council meeting

2:00pm Code Enforcement Board meeting

Marlin Luther King, Jr. Day
Town Hall closed



February 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

February Activities

- 2 Town Tennis Doubles Championship at Seaview Park
- 4 Recreation Department Daddy Daughter Date Night - 6:30-8:30pm
- 7 Recreation Spring Break Camp Resident Registration begins
- 19 Youth Soccer Championships
- 20 Annual Parents vs. Coaches Soccer Game
- 21 Recreation Spring Program Resident Registration begins

- 3 1:00pm Public Safety Retirement Board meeting
- 9 9:30am Town Council meeting
- 10 1:00pm Public Safety Retirement Board meeting
- 11 9:00am General Employees Retirement Board meeting
- 16 9:00am Landmarks Preservation Commission meeting
- 17 2:00pm Code Enforcement Board meeting
- 23 9:00am Architectural Review Commission meeting

Flood Hazard Information

The Town of Palm Beach has been verified as a Class 7 in the National Flood Insurance Program (NFIP) Community Rating System (CRS) under the direction of the Federal Emergency Management Agency. This means residents who reside in a Special Flood Hazard Area (SFHA) will receive a 15% discount on their flood insurance premium and residents who reside in a Non-SFHA will receive a 5% discount. Many people do not realize that their homeowner's insurance policy does not cover losses due to flooding. The following information will address areas to help protect you and reduce loss of value to your property as a result of flood.

Flood Hazard: A flood hazard can occur when tropical storms, hurricanes or other heavy rainstorms are apparent.

Flood Warning System: Palm Beach County depends on the National Weather Service (NWS) for flood recognition. Stay tuned to local TV stations Channel 5-WPTV, Channel 12-WPEC, Channel 25-WPBF, Channel 29-WFLX or local radio stations WRMF 97.9 FM, WJNO 1040 AM known to have an active news bureau for information. When a flood warning is issued, it will be done by sirens and loudspeakers from police and fire vehicles which will give evacuation routes.

Flood Safety: If you are advised to evacuate, turn off utilities at the main switches or valves. Disconnect electrical appliances, but do not touch any electrical equipment if you are wet or standing in water.

Flood Insurance: Flooding is not covered by normal homeowner's insurance but flood insurance is available in the community through the National Flood Insurance Program. There is a 30 day waiting period. New policies will not be written once a storm is approaching. For additional information about flood coverage visit www.fema.gov/nfip.

You can insure your home with flood insurance for up to: \$250,000 for the building and \$100,000 for your contents. For non-residential buildings you can insure for up to: \$500,000 for the building and \$500,000 for your contents.

Property protection measures: The following outlines emergency measures to minimize damage to a structure.

- Store materials like plywood, plastic sheeting and lumber to protect your house from flood waters and to make quick repairs after a severe storm.
- Secure your home before leaving. Bring outdoor belongings - such as garbage cans, garden equipment and furniture inside the house or tie them down securely. Move essential items and furniture to the upper floors; lock doors and windows.
- Board up windows or protect them with storm shutters.
- For information on retrofitting (elevating, and barriers - floodwalls/berms) or flood proofing (sand bagging, and

floodway openings) your structure to reduce the impact of flooding, contact Planning, Zoning and Building at (561) 227-6407.

Floodplain development permit requirements: All developments proposed for construction need permits. Contact Planning, Zoning and Building at 360 South County Road or call (561) 227-6410 prior to any construction activities or to report illegal floodplain development.

Substantial Improvement Requirements: The National Flood Insurance Program requires that if the cost of reconstruction, rehabilitation, additional, or other improvements to a building equals or exceeds 50% of the building's market value, then the building must meet the same construction requirements as a new building.

Drainage system maintenance: It is illegal for any direct or indirect entry of any solid, liquid or gaseous matter to enter the drainage system. We inspect the drainage system and remove blockages that are found or reported. Report any problems to Public Works at (561) 838-5440.

Natural and Beneficial functions: Certain areas in Palm Beach provide a natural and beneficial function to the floodplain. These areas include Fishermans Island, Pelican Isle, and Bingham Isle. Protecting these areas increases water quality and provide storage volume for the floodplain.

Map Determinations: The Town provides map determinations to let you know if you are in a flood hazard area and if you are required by Federal Law to carry flood insurance. Contact Planning, Zoning and Building at (561) 227-6410. To obtain copies of Elevation Certificates after 9/30/91 contact the Planning, Zoning and Building Records Division at (561) 227-6404.

Site Visits: Upon request, the property owner will be provided with a review of potential flooding, drainage and sewer problems. For more information contact Public Works at (561) 838-5440.



1993 Storm waves along South Ocean Boulevard

The Finer Points of Palm Beach

Town of Palm Beach Demographics

Per Capita Income (2000).....	\$ 109,219
Median Household Income (2000)	\$ 94,562
Median Age (2000).....	66.6 years

Source: U.S. Census Bureau

Population

The Town has a year-round population of approximately 9,676. The Town's population will grow during the time of year traditionally known as the "season" (generally from November 15th to April 1st) at which time the population grows to approximately 25,000. The Town experienced considerable growth in its year-round resident population from 1950-1970.

<u>Year</u>	<u>Population</u>	<u>% Change</u>
1950	3,886	
1960	6,055	+55.8%
1970	9,086	+50.1%
1980	9,432	+3.8%
1990	9,814	+4.1%
2000	9,676	-1.4%

Source: U.S. Census Bureau

Town Statistics

Total Town Employees.....	398
Police Stations (78 sworn officers)	1
Fire Rescue Stations (77 full-time firefighters)	3
Public Elementary School (County).....	1
Enrollment (Kindergarten - Fifth)	353
Public Libraries.....	1
Recreation Facilities	
Tennis Courts	12
Golf Course (Par 3).....	1
Marina (88 boat slips).....	1
Community Building.....	1
Playfields.....	5
Bicycle Paths.....	9.3 miles
Picnic Tables.....	77
Outdoor Grills.....	28
Recreation Areas	
Phipps Ocean Park	24 acres
Seaview Park	4.6 acres
Neighborhood Parks	
Bradley Park.....	4.5 acres
Kaplan Park	0.3 acres
Special Use Parks/Facilities	
Public Park on Beach	3.0 acres
Municipal Beach.....	5.6 acres
Municipal Docks.....	5.3 acres
Peruvian/South County Road24 acres
Southern Boulevard Causeway	9.6 acres
Nature Islands	39.0 acres
Public Roads - Paved	90 lane miles

Bond Ratings

<u>Rating Agency</u>	
Moody's (G.O.)	Aaa
Standard & Poor's (G.O.)	AAA

Location

The Town of Palm Beach is a municipal corporation organized and existing under the laws of the State of Florida. The Town, located on a barrier island, is on the east coast of Florida in the eastern portion of Palm Beach County.

The land area of the Town is approximately 3.77 square miles with 12.1 miles of coastline on the Atlantic Ocean. The Town is also bound on the west by 15.9 miles of Intracoastal frontage (Lake Worth), on the north by the Palm Beach Inlet, and on the south by the Town of South Palm Beach.

Listed below are various statistics regarding elevation and weather in Palm Beach:

Island Elevation

Average	4.0 ft. above sea level
Maximum	15.0 ft. above sea level

Temperature

Annual Average	74.7F degrees
August Average	82.5F degrees
January Average.....	65.1F degrees
Annual Precipitation	60.7 inches

History of the Island

According to early settler accounts, Palm Beach received its name from a shipwreck named the "Providencia." The ship washed ashore in January of 1878 with a load of coconuts bound from Havana to Barcelona. Early settlers lost no time claiming salvage and planting the coconuts which were not native to South Florida in an effort to launch tropical South Florida on a commercial coconut industry. Henry M. Flagler, a millionaire industrialist and owner of the Florida East Coast Railway, began buying acres of land on the island of Palm Beach. Many early homesteaders found themselves very wealthy, as orders had been given to buy "at any price." The town was incorporated on April 17, 1911 and soon began long range plans to develop and protect the island paradise. In 1929, the Garden Club of Palm Beach joined the Town and formally sponsored the preparation of a Town Plan. After over 70 years of graceful evolution, the Town today has a Strategic Plan and a Comprehensive Plan which guide continuing efforts to preserve the quality and beauty of Palm Beach.



The Town Council is deeply appreciative of the many citizens who have volunteered to serve on the Town's boards and commissions. Their contributions to our local government are immeasurable. The success of the Town is due to their willingness to share their time and talent for the benefit of our community. We thank the following individuals who have volunteered to serve:

Architectural Commission Members

Floyd Wideman, Vice-Chairman
Eric Adams
Marvin Rosenberg
Leslie Shaw
Nikita Zukov
Leslie Diver, Alternate
William Strawbridge, Jr., Alternate
Morgan Wheelock, Alternate

Board of Adjustments and Appeals

Ames Bennett, Chairman
John Nora, Jr., Vice-Chairman
Vance Carpenter
John Cassidy
Hugh Davis
Scott Sloane
Jeffery Smith
Peter Broberg, Alternate
James Williams, Alternate

Code Enforcement Board

Eugene Lawrence, Chairman
Pamela Hoffpauer, Vice-Chairman
Hugh C. Davis III
Timothy Hoffman
Joel Koeppel
Richard Raffo
Thomas M. Youchak
George J. Klein, Alternate
Larry Ochstein, Alternate

General Employees Retirement Board of Trustees

James McC. Wearn, Chairman
Robert Garvy, Vice Chairman
Patricia McLean, Secretary
Peter B. Elwell, Trustee
Brett Madison, Trustee

Investment Advisory Committee

Stephen L. Brown, Chairman
Michael F. Andrews, PhD.
Edward L. Hennessy, Jr.

Landmarks Preservation Commission

Eugene Pandula, Chairman
Sari M. Wilkey, Vice-Chairman
Ann Blades, Secretary
Judy Wells Hoffman
Jack Pyms
Ann Vanneck
Patrick Seagraves
Robert T. Eigelberger, Alternate
William Lee Hanley, Jr., Alternate
Wendy Victor, Alternate

PERC (Public Employee Relations Commission)

Helen Hoffman, Chair
Paul Bennett
Richard Doak, Jr.

Public Safety Employees Retirement Board of Trustees

Richard Krock, Chairman
C. Gerald Goldsmith, Vice Chairman
Frazier Wellmeier, Secretary
John Cuomo, Trustee
Michael Lynch, Trustee

Recreation Advisory Commission

Gail Coniglio, Chairman
Arthur Gross, Vice-Chairman
Milissa Agnello
Bill Bone
James Gavigan
Eileen Morris
Michael Spaziani
Michael Andrews, Alternate
Timothy Coffield, Alternate
Thomas Turchan, Alternate

Planning & Zoning Commission

Richard Kleid, Secretary
Lowry Bell
Peter Broberg
Joanna Golino
Nancy Murray
Harrison Robertson
Jorge Sanchez
Susan Markin, Alternate
Elizabeth Murphy, Alternate
John Schuler, Alternate

Town Council Committee Appointments 2004-2005

Finance and Taxation

Allen S. Wyatt, Chair
William J. Brooks

Public Works

Norman P. Goldblum, Chair
Allen S. Wyatt

Public Safety

Samuel C. McLendon, Chair
Jack McDonald

Ordinances, Rules & Standards

Jack McDonald, Chair
Samuel C. McLendon

Administrative & Personnel

William J. Brooks, Chair
Norman P. Goldblum

TOWN OF PALM BEACH TELEPHONE DIRECTORY

TOWN HALL OPERATOR

General Information	838-5400
Town's Cable Complaint Hotline	838-5413
Town Docks (Dockmaster)	838-5463
Finance Department	838-5444
Purchasing Division	838-5406
Fire-Rescue Department	
Emergency Only	911
Administration	838-5420
Human Resources Department	838-5450
Mayor & Town Council	838-5414
Planning, Zoning & Building Dept.	838-5430
Police Department	
Emergency Only	911
Non-Emergency Calls	838-5454
Administration	838-5460
Beach Patrol	
Mid-Town Beach	838-5483
Phipps Ocean Park	585-9203
Public Works Department	
Administration	838-5440
After Hours	838-5454
Recreation Department	
Recreation Center	838-5485
Par 3 Golf Course	547-0598
Phipps Ocean Park Tennis Facility	227-6450
Seaview Park Tennis Center	838-5404
Town Clerk	838-5416
Meetings Announcements	838-5418
Town Manager	838-5410
Information Systems	838-5449
Risk Management	838-5496

You may also contact the Town
by using our new RequestPartner Software
to register your requests by logging on to the Town's
website www.townofpalmbeach.com