

# The All Hands

It takes all of us working together, to get the job done!

September 2016

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## Deputy Chief's Message—So Who is Going to Win?

By Darrel Donatto  
Deputy Chief



Life is a series of events you have to adapt to and react to, and life happens fast. Where you end up in life has less to do with your circumstances than with where you decide to go in spite of your circumstances.

I like the way the famous playwright and Nobel Prize winner George Bernard Shaw put it: "People are always blaming their circumstances for what they are. I don't believe in circumstances. The people who get on in this world are the people who get up and look for the circumstances they want, and if they can't find them, make them." I kept a framed copy of this quote on the side of my desk for many years and I believe this to be very true.

We have so many great employees here at Palm Beach Fire Rescue who are pursuing opportunities and, most importantly making them. I love seeing the drive in these people. They are doing some great things here and really making a big difference for Palm Beach Fire Rescue.

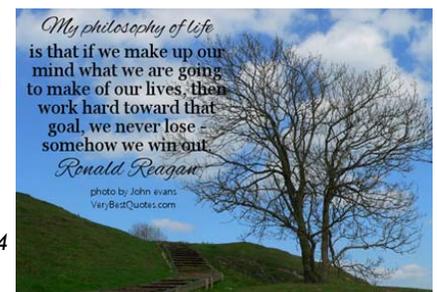
We are in the process of expanding the use of our EMS Medical Simulation Lab. This computerized manikin is going to allow us to train more often and in a more realistic manner than ever before. This would not be possible without some of our members stepping forward and taking on the added responsibility and work of developing the scenarios and running people through those scenarios.

Likewise, we are going to be rolling out a new fire scene simulation program where we will be teaching our members how to manage complex fire incidents using the incident command system. This training is very complex and will take a tremendous amount of setup and programming. Just as it is with the EMS Sim Lab, we would not be able to conduct this kind of training without the dedication and commitment of some of our members who have volunteered to make this happen.

And, like these two projects – there are many others like bailout training, extrication training, water rescue training, aerial ladder training programs, and leadership development training – all of which are making a positive difference.

While these efforts are certainly making Palm Beach Fire Rescue and our firefighters better, they are also making those who have volunteered to champion them better and more valuable to us as an organization. These highly engaged and truly committed employees have a winning attitude. They are not about to sit back and wait for circumstances to come along that advance them in their career; they are making things happen. And their efforts to make things happen are certainly getting my attention.

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## Administrative Update

By Jimmy Duane

Assistant Chief

Over the last several weeks I have had several inquiries about the construction occurring in the front of the central fire house. For several years the apparatus apron in front of the bay doors has experienced stress cracks that have progressively worsened over time. Knowing that the Town Hall Square improvements were being planned, it was decided to tie the existing repairs in to phase 2 of this project since the sidewalk area was affected by the improvements. Fire Rescue response times are of the highest priority, therefore, all planning was based around what would work best. Being that station 1 is one of the many designated voting sites in town, moving the trucks out of the bay for the construction was routine and well organized. Following the last concrete pour, core testing will be performed to confirm the strength of the concrete, which will determine when the vehicles can drive on it. Providing the concrete cures as expected, vehicles will be able to be moved back in to the station during the last week in September.

Thorough apparatus preventative maintenance programs are crucial for keeping emergency vehicles in top condition, always ready to respond. Palm Beach Fire Rescue utilizes Palm Beach County Fire Rescue Fleet Maintenance to service our vehicles. Truck 97, which is the ladder truck from station 1 is currently out for its preventative maintenance. Like all of our units this service occurs yearly; however, the amount of time required is far greater on aerial trucks, almost 40 hours, providing further repairs are not needed. The hydraulic generator mounted on the vehicle was removed and sent back to Harrison to be rebuilt due to a blown motor; however the truck preventative maintenance will be finished and returned to us and placed back in service until the generator is ready to be re-installed.

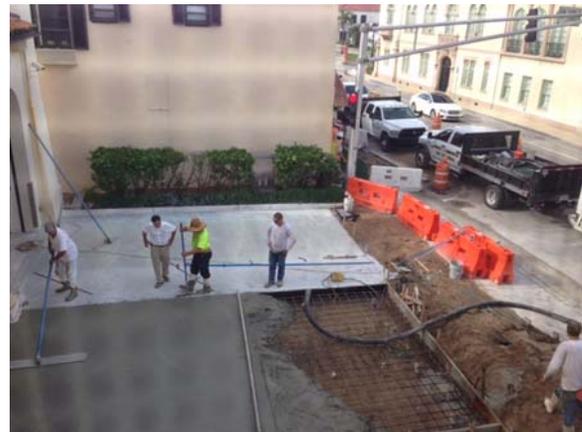
The LED lighting project has been completed at all 3 fire stations. These new lights are smaller than the previous fluorescent fixtures, but produce much more intense light. The LED lights are higher quality, produce a cost savings on electricity and require fewer fixtures to light the same area. In addition, the lighting dramatically increased the visibility for the Driver Engineers when backing the apparatus in to the bay during daylight hours on bright sunny days.

The most recent Safety Committee meeting was held in late August. On hand for the meeting were Risk Manager Karen Temme, Assistant Chief Duane, Division Chief Baker, Lieutenant Matzen and Firefighter Martin. These quarterly meetings are held to discuss any problems and issues relating to safety and the well-being of all Palm Beach Fire Rescue personnel as well as the pub-

lic. Safety is of the utmost importance within the Town of Palm Beach. Each item discussed is thoroughly vetted, and when deemed necessary, taken care of. In addition to on-going safety, claims that occurred over the last quarter involving the Fire Rescue Department were discussed. These claims are reviewed with the goal of finding the root cause of any preventable accidents or damage and determining how these issues can be avoided in the future.

Personnel are reminded that safe operations are of utmost importance in everything that we do, both the safety of our personnel and the public are a top priority. Anyone who has any safety related concerns or suggestions is encouraged to forward these to D/C Baker through the chain of command.

The quality of breathing air and maintenance of our self-contained breathing apparatus (SCBA) and equipment used to fill the SCBA equipment is a critical aspect for respiratory protection. Because of its importance, quarterly maintenance and air quality testing is performed. Channel Innovations completed the quarterly maintenance and air quality testing on the departments Air compressor system this month. Once again the quality of air tested high and the system remains in good working order.



## EMS Division

By **Dave Burke**

Division Chief

Over the last year, a need has developed for acting officers. Seizing the opportunity Driver Engineer Alex Mahy, Firefighter-Paramedic Gabriel Cadet, and Firefighter-Paramedic Stephen Montoya, all completed an intense test off process conducted by our Medical Director, Dr. Schepcke. These three could often be found in the Palm Beach Fire Rescue EMS simulation lab with others, honing their skills and improving their abilities to care for the sick and injured. Through seeking additional responsibilities and improving their job knowledge, our own personnel have aspirations and promise for advancement. Job well done Alex, Gabriel, and Stephen!



All EMS provider agencies within Palm Beach County are periodically inspected, unannounced, by the Palm Beach County Health Department and the Florida Department of Health. During these inspections, each Fire Rescue unit is graded for items such as medical supplies and equipment. Additionally, each Paramedic and EMT can be inspected to ensure they are carrying the proper licenses. Palm Beach Fire Rescue earned a mark of outstanding at the conclusion of the last State of Florida Department of Health inspection. Palm Beach Fire Rescue has and will always maintain an outstanding record as a pre-hospital health care provider in Palm Beach County.



Welcome to our newest nine personnel! We are excited about the possibilities for the future and the contrasting experience levels these folks bring to our organization. For those already on shift, I encourage you to indoctrinate these nine to the Palm Beach Way. When these new team members arrive to your shift, their immediate training needs are to become proficient as an emergency medical service provider not as an individual, but as part of a crew. We have implemented the "Pit Crew" approach to EMS care with very positive field results. Our goal is to teach our new personnel this method by intensive scenario based simulation. All of us remember our first exposure to those who shared their knowledge here at Palm Beach Fire Rescue, and these nine will remember you...what knowledge will you pass?

Every 2 years The State of Florida Department of Health requires Paramedic and EMT renewal. The process requires Paramedics to successfully complete 30 hours of continuing education, including 2 hours of pediatrics. Detailed instructions for this biennial renewal will be posted soon. In the meantime, check your hours in Target Solution and continue to educate and train.

Employees are encouraged to review Procedure #301 EMT and Paramedic Certification Renewal for further information and responsibilities.



Firefighter Paramedic Robert and wife Dayana Miraglia welcome Alexa Leanne Miraglia born on September 18, 2016 7lbs 13oz. Congratulations!!



### Photo Ops



Driver/Engineer Promotional Training



E97, R97, E98, BC97 working a gas leak at 240 Worth Avenue



B. shift conducting simulated victim rescue from the intra-coastal



If you don't design your own life plan, chances are you'll fall into someone else's plan. And guess what they have planned for you? Not much.

Jim Rohn

### Deputy Chief's Message (con't)

From page 1

During every promotional process, we ask the same question: "What have you done in the last year to make Palm Beach Fire Rescue a better organization." Those with a winning attitude generally have a lot to talk about.

Attitude is a choice, and thus having a winning attitude is a choice. Many people mistakenly think that if their circumstances were different, they would have a better attitude. But that's not true. Attitudes are not determined by circumstances; attitudes are determined by choice. And make no mistake about it; attitude is the key to success.

So – who is going to win? If you ask the person with the winning attitude – they will show you who is going to win by their actions, and as a result of their actions – Palm Beach Fire Rescue and the people we serve are ultimately the ones who are going to win.



## Training

By Sean Baker

Division Chief

Another great month of training is in the books! During the month of August the department completed our annual Marina Drill. We focused on rapidly deploying lines in the event of a fire emergency at one of the many docks and boat slips located throughout the island. In this drill, we have established a new hose layout that standardizes our firefighting tactics in marina settings. The new standardized hose management techniques will allow us to deliver water to fires in marine settings faster than ever before.

The department continues its commitment to bring in the best Fire and EMS leaders from around the country, creating leadership and mentoring opportunities for the future leaders of our department. These future leaders will make Palm Beach a safer place for our residents and visitors to the island when they apply the principles learned from the best and brightest from around the country. We were honored to have Dr. David Griffin from Charleston Fire Rescue speak to our department members. This riveting lecture was very well received and Dr. Griffin shared with us the tragedy that occurred in Charleston when 9 firefighters lost their lives battling a fire at the Charleston Super Sofa Store in 2007. Dr. Griffin shared the events of this tragedy so our department can learn from their mistakes and avoid future losses in our community. A special thanks goes out to our community partners at the Society of the Four Arts. Their continued support is truly making Palm Beach Fire Rescue a world class organization. Thanks also to Lieutenant Jill Bassford for her tireless work to bring this high quality fire service leader to share his wisdom and experiences.



The Driver/Engineer Promotional Process is completed and we had a very competitive group compete for this very important position. Their hard work was evident during the examination process. The test consisted of a written test, pumping, aerial rescue scenario and finally a driving course to score the candidates. All of the scores and performance elements were evaluated by our Human Resources department and we expect to make our promotions very soon.

Finally, for the first time in recent history we are onboarding nine new firefighters into our department. This is an unprecedented and tremendous undertaking for a department of our size and as usual many of our members have been very helpful by sharing their knowledge and experience. Department personnel have taken it upon themselves to volunteer to teach our new hires the "Palm Beach Way" by developing training programs with clear and specific objectives. Collectively we have created EMS training, vehicle extrication, bailout training, MAYDAY Training, emergency vehicle operations, and many other training modalities to standardize the onboarding process. Our new firefighters are extremely excited to get started on shift and have even named themselves the "Legendary Nine"! We are working to make the department better by simply teaching the elements that you are passionate about and sharing that passion with others. Keep up the good work!!



Annual Marina Drill



Driver/Engineer Promotional Testing

## Firefighter Safety– The Company Officer’s Dilemma

*Reprint from International Association of Fire Chiefs by Brian Morrison June 3, 2016.*

*Why do company officers have such a hard time getting their firefighters to be safe?*

Whether you’re a company officer in charge of a three-person company, a station or an entire shift, the top priority is the safety of the firefighters. Why do some company officers have so much difficulty getting their firefighters to follow safe practices? How many officers really enjoy pulling a firefighter aside to tell them to put their gear on or that they need to wear their SCBA? Something that’s probably already written down in a rule or SOG.

Most officers don’t enjoy this, but there are times it needs to be done. Issues and situations arise where officers should, as Coach Bill Belichick of the New England Patriots said in 2014, “Do your job!” Keeping your firefighters safe is part of the responsibility of being in leadership.

So how do you get your firefighters to follow rules, department SOGs and best practices? Here are three reasons some officers have difficulty getting their subordinates to be safe:

**Lead by example** – “Leadership is an action, not position” (Donald McGannon.) Believe it or not, leading by example needs to start on your first day as a firefighter. When you get promoted, how can you tell a firefighter to wear their gear, place wheel chocks out or to do a proper check of important equipment if you didn’t do it when you were a firefighter? Does the “Do as I say, not as I do” mentality have a place in the fire service?

**Ethics** – Do the right thing. When making a decision, company officers should ask if it’s in the best interest of the department and is it in the best interest of the community. “As members of the fire service, we share a responsibility to project an ethical character of professionalism, integrity, compassion, loyalty and honesty in all that we do, all of the time.” (National Society of Executive Fire Officers, 2012, [PDF]). Company officers need to do the right thing and be ethical well before they are promoted.

**Respect** – Do firefighters respect you as a company officer AND as a person? Have you heard the quote, “Respect is earned, not demanded or bought?” Firefighters who respect you know that you have a job to do and part of that job is to do what is safe for them and what is in the organizations best interest.

What can firefighters do to become safer and to assist the company officer in promoting a culture of safety? Below are three examples:

**Continuing education and training** – After your initial training (Firefighter I/II) do you continue to seek-out learning and training opportunities? There are an unlimited number of courses in your state, across the country and online. The IAFC, FDSOA, NFA, and NFPA are just a small example of organizations that offer training opportunities. Have you considered higher education from a college or university? Remember to bring back what you learned to your company or station.

**Know your department** – The majority of departments have rules/regulations and SOGs. Do you know them? The next time you’re at work review an SOG on your own or make it a company/station drill.

**Respect your officer’s decisions** – A big part of an officer’s responsibility is to make decisions. You’re not always going to agree with the decision your officer made, but keep in mind that making decisions sometimes is not an easy task. Most of the time these decisions are ethical and it is what the officer believes to be right. Remember, a team functions best with just one leader.

The fire service is a dangerous profession and it is up to all ranks, including company officers, to make sure “our” firefighters go home safe after every call and at the end of every shift.

## Fire Prevention

By **Marty DeLoach**, Fire Marshal

As summer is winding down, September can bring slightly cooler temperatures with enjoyable evenings to relax and enjoy family and friends. Our department has brought on 9 new firefighters. The group has been going through lots of training to learn how our department approaches emergencies, work shifts, uniforms, policies and emergency medical operations. They have to be quick studies since there is so much to learn beyond the basic fire standards class that takes six months to complete.

All fire departments have their own culture and methods to handle emergency calls. The best way to understand that is all of the college football teams play football, but each team is different in how the approach defense and how they attempt to score points. Fire departments fight fires and help people with numerous other emergencies to get through their lives. The methods that we use, the tools that are available to us and the traditions that make Palm Beach Fire Rescue who we are must be taught to our new people in a short amount of time.

The Fire Prevention division worked with the new team members to explain what our expectations are, for engine company fire inspections. Our approach to educate our business owners as to the best way to stay safe and comply with the fire codes was shared with our new firefighters. They learned about common violations and things to look for, to ensure our businesses are safe and enjoyable to shop or dine in.

The new firefighters also learned about crowd management and what their role is at some of the larger events that are held each year, here in Palm Beach. The past tragedies that have concluded in hundreds of lost lives can be avoided with proper planning and diligence during these large gathering events.

The National Fire Protection Association code books are the adopted codes of all fire departments in the State of Florida. In NFPA 1 Chapter 20 Assembly occupancies are required to have a minimum of one trained crowd manager or crowd manager supervisor for gatherings of 250 people. Then there needs to be an additional crowd manager for each 250 people at the event or occupancy.



The new firefighters reflected on some past tragedies like the 1903 Iroquois Theatre Fire (602 Deaths), the 1980 MGM Grand Hotel Fire (85 Deaths), The 1942 Cocoanut Grove fire (492 Deaths), the Beverly Hills Supper Club fire (165 Deaths) and the 2003 Rhode Island Station Nightclub (100 Deaths) to understand when crowd management fails during an emergency. They have a better understanding on our role at large events beyond firefighting. The number one goal at all times for the work that firefighters do is life safety.

The new firefighters were taken to Mar-a-Lago and the Breakers to see the large ball rooms and areas that some of the town's large events are held. It would have been great to take them to some of our other great venues but our time was limited during the orientation training. We look forward to the new team members starting to serve our citizens and respond to emergencies beginning the morning of September 23, 2016.

The fire crews and Fire Prevention were able to inspect 38 buildings last month. They were involved in an additional 55 re-inspections to check up on violations and to ensure items noted in recent inspections had been corrected. The number of places will fluctuate each month based on the complexity of the properties inspected. We inspected 435,751 square feet of buildings and identified 20 correctable violations last month.

The High Rise Retrofit legislation has been a concern for our condominium property managers and owners. This legislation requires all High Rise Buildings to install sprinklers systems throughout the property or have an engineered life safety plan developed and upgrade the buildings with the items identified in the life safety plan. Fire Prevention stayed after hours last month to get measurements of most of the buildings in town to determine if they are included in the legislation. We have identified four buildings that we believe are impacted by this legislation. We will be sending a letter out to them to inform them of our findings and to offer our help in determining the best options for their building.

## We are all Called to Serve

By: Lollydaskal, <http://www.lollydaskal.com/leadership/we-are-all-called-to-serve/>



We know that life shouldn't be just about making more money, buying a bigger home, or having a selection of cars in the garage. It may include those things, but it has to be about more. But what? I believe life is about a calling—a calling to serve.

People think that to be a leader you have to be promoted upward and have a high-level title. But it's not about that, either. The only place to find your calling is to find it within. If you have a desire to serve, you are a leader.

Leaders are called to serve in these distinctive ways:

To serve our families. Make sure those you love know you're there for them, even when they're not there for you. If you are called to serve you show up with best of what you have to offer—and when it comes to serving our family, there's no such thing as going too far.

To serve our communities. Do you volunteer, give back, pay it forward? Does your community know who you are and what you are willing to do for them? Many people, even leaders, are so busy with their own lives that they forget that leadership is a calling to serve those around you and beyond you. A significant part of your call to lead might be with your community, whether that means serving on city council or informally scheduling neighbors to check on an elderly neighbor who lives alone.

To serve our customers. Build a relationship with your customers and clients and serve them well. Work to understand their needs and then work to meet those needs. Treat them like family; care for them and serve them well. Customer loyalty is always priceless, so make your customers partners in your mission, and always give them more than they expect.

To serve our employees. Changing minds, moving hearts and inspiring lives require a deep commitment. Being called to serve as a boss or director isn't an easy vocation. It asks you to be fully responsible for others, to consistently and continually demonstrate the highest commitment. Your interests lie in the interests of others, so serve the people who help you make an impact.

To serve from inside out. It's an old-fashioned concept, a calling, but when you're called, it really is something you feel inside. And when you're called to serve in leadership you must under all circumstances and challenges hold yourself accountable for your own actions, making sure you follow through on your promises and your actions are consistent with your words. You either lead by example or not at all—and that means that what you practice on the outside comes from the inside. It comes from inside that is being practiced on the outside.

To serve up change. To have an impact, sometimes you have to initiate change and shake things up. At other times change is imposed from outside and it's your role to take charge of change and help others navigate through it. Facing change as a leader in service requires a strong commitment and a belief that what you are doing is meaningful.

To serve the world. You don't have to look to history to have an impact on the world—look within. What can you do, how will you influence, where will you make a difference? Those who are called to serve work to sustain hope for others. That's a tall order in times like these, when our country and world are experiencing low levels of trust and high levels of cynicism. But don't despair or be intimidated by the challenges. All of us who are called to serve must keep hope alive; the antidote to the increasing cynicism and stresses of our times will come from the faith and hope we have in others as we serve them.

Leadership comes from inside of all of us but we each choose the quality and form of that service.

The choices you make and how you enlist your relationships with others will make the difference. If you are called to serve, embrace the opportunities and the responsibility that come with that calling, because it will make a profound difference in your own life and in the lives of others.

**LEAD FROM WITHIN:** The call to serve can come anytime, anywhere. Are you ready to lead and serve with all that you have from within?

## Training on Hurricane Glass



## Ocean-Rescue

By Craig Pollock

Shift Supervisor

Beach attendance began to drop off in the middle of August as local Palm Beach County schools started back up on August 15th. The weekend crowds have continued to stay busy at both Phipps Ocean Park and Mid-Town Municipal Beach. The swimming conditions have not been the best as we have had numerous days of choppy waves; lifeguards have had to hoist up the yellow flags to warn swimmers of the risk of moderate rip currents. Also on August 25th lifeguards had to hoist up the Purple Flag (condition flag that notes the presence of jellyfish) as the return of the Moon Jellyfish (*Aurelia Aurita*) made its way back to Palm Beach waters. The medusa or the bell of the Moon Jellyfish can range 5 to 40 cm in size. The four horseshoe shaped markings of the Moon Jelly fish are easily visible through its translucent bell and offer the simplest way to identify a Moon Jellyfish. The sting of the Moon jellyfish is not fatal or dangerous to humans. In severe cases, the victim may experience some stinging on the surface of the skin where he /she has been stung.



## Battalion Chief Update

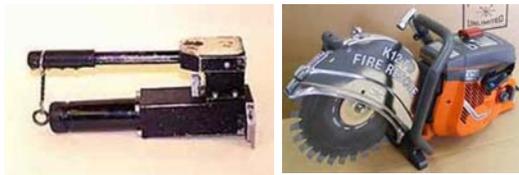
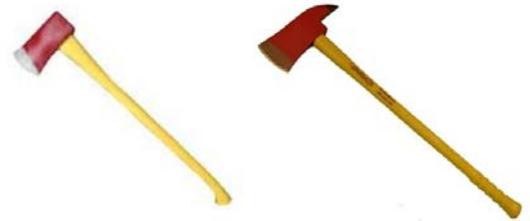
By Michael Marx

Battalion Chief

From the inception of the Palm Beach Fire Department in 1921, residents of the Town have been able to experience the Pinnacle of customer service and fire protection. Initially, the Palm Beach Fire Rescue Department was a traditional bucket brigade responding to everything from fires to customer service calls. The early 1900's saw the introduction of the first combustion engine fire apparatus which paved the way for the ever evolving fire industry. Palm Beach Fire Rescue's original fire engine was an American Lafrance combustible engine similar to the one shown in the photo to the right.



As technologies in building processes and materials have evolved, so has the need for more advanced apparatus and equipment. Products such as Icynene insulation have been created to help reduce external noise while in turn controlling heating and cooling cost for both businesses and residences. The introduction of impact windows has forever changed the window industry adding both security and storm protection to both commercial and residential structures. Palm Beach Fire Rescue has always tried to keep up with the latest in equipment which is necessary to afford the best in protection and service. As technologies advance, the modern efficiencies and comforts create a greater challenge to firefighters when performing normal day to day operations. Gone are the days of breaking a window with the common flat head and pick head axe's as shown.



Although still used in certain situations, it is much more common for a firefighter to be thinking of utilizing more advanced tools for entering structures such as the Hydraulic Rams which are used to spread doors from the latest constructed door jams. Firefighters are trained to use K-12 saws when necessary to gain access into structures or motor vehicle accidents. These saws use the latest in technology such as diamond blades for the purpose of cutting and opening impact windows, doors and garages.

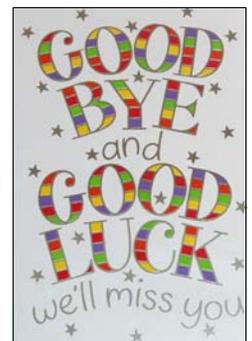
When Fires occur in structures located in our Town, they burn hotter and quicker due to the materials found within the structures. Wood structures and components have been replaced by steel and plastic polymers. These changes bring efficiency to the

*Continued on page 11*

## Farewell—Firefighter Madej



Firefighter Michael Madej joined our team with Palm Beach Fire Rescue on January 4, 2016. Within his time here he has proven himself to be a hard worker, extremely motivated and eager to learn different aspects of the fire service. Prior to his employment with Palm Beach Fire Rescue, firefighter Madej served as a Second Class Petty Officer in the United States Coast Guard for seven years. Firefighter Madej has accepted a Firefighter/Paramedic position with Delray Beach Fire Rescue. Your brothers and sisters at Palm Beach Fire Rescue will miss you.



## 9/11 Remembrance

On September 11, 2016 the Fire Rescue Department graciously received a donation from Artist Philip Corley of a framed oil painting of the scene resulting from the tragedies in New York City on 9-11-01. The image of 3 dust-covered Firefighters Standing boldly against the fallen debris holding the red, white and blue of the American flag, which instantly became a symbol of American patriotism. Presented by Mr. Corley's sons Stephen and Tom Corley, their Mother Geraldine Donnelly and friend Irene Cross to the Firefighters at station 3, where the painting will be proudly displayed in the lobby area for the public to see. The men and women of Palm Beach Fire Rescue are extremely thankful to the Corley's and will hang this painting proud, as a remembrance of what occurred 15 years ago.



## Battalion Chief Update (con't)

*From page 10*

homeowner industry but create challenges for fire department personnel. Palm Beach Fire Rescue always attempts to have the latest and most technologically advanced systems in place in order that our residents and business owners can be provided the best possible service. Palm Beach Fire Rescue Department demands that our personnel give the most upstanding service to our residents. Palm Beach Fire Rescue prides themselves in knowing they have achieved the highest standard given in the industry known as an ISO Class I department. The Insurance Services Office (ISO) uses the Public Protection Classification to gauge the ability of a local fire department to respond to fires. A community's public fire protection information is collected and analyzed by ISO using its Fire Suppression Rating Schedule. A Classification of 1 to 10 is then assigned based upon the results of the survey. Class 1 is the highest rating, and Class 10 is an indication of no fire protection.

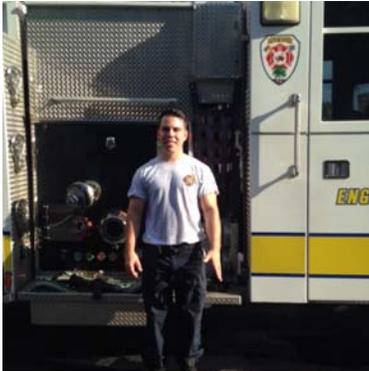


Palm Beach Fire Rescue's latest addition is the Pierce Ladder Truck. It utilizes a state of the art system known as CAFS System which introduces ratios of air and foam to make long hose pulls in large structures more efficient for firefighters. It allows different percentages of foam applications to be added to the hose lines in order that a fire can be more quickly extinguished.

The 70's saw the fire department evolve into the field of pre hospital treatment and transport and our department has never looked back. Palm Beach Fire Rescue is composed of highly trained EMT's and Paramedics who are able to provide the latest in pre hospital treatment and transport. Our department utilizes a medical director who is progressive in the use of the latest proven technologies. Our medical director here at Palm Beach Fire Rescue within the boundaries of South Florida holds one of the best statistics in the country in reference to return of spontaneous circulation while performing Cardiac Arrest protocols. Our fire department is continually looking at systems, policies and procedures which will provide the best outcome in the event of an emergency with our residents. The department looks at acquiring the best of medical apparatus and equipment while also considering budgets and efficiencies of these vehicles and equipment.

Whether responding to a fire alarm, fire or medical call, time is the most important factor. The need to be able to gain access to the structure or to a patient will set the tone for the outcome of the call. The Town of Palm Beach has structures that demand more manpower and the best of equipment to properly mitigate the emergency. Palm Beach Fire Rescue remains committed to giving its residence the best in service and technology.

## Welcome New Hires



Chase Angelocci was born and raised in West Palm Beach, Florida. His favorite hobbies include playing racquetball, working out, and playing video games. Outside of the Fire Service, he is interested in anything that involves space and its entirety, computers, and generally how things work. He has tried other professions with no luck, but has always wanted to be in a position where he has the ability to help people with any problem they may be having. That, coupled with the camaraderie, overall respect we have for one another, and the relationships we build over the years are just a few of the many reasons why he pursued a career with Palm Beach Fire Rescue.



Jacob Casey Brandjes is 29 Years old and was born and raised in Palm Beach County. He enjoys fishing, surfing and anything on the water. He has wanted to be a Firefighter for as long as he can remember. His grandfather was a firefighter and after hearing all of the stories he knew it was the job for him. Growing up he was that kid who would rather go to the local firehouse for a visit than go to Disneyland! He has been a professional Firefighter for 8 years in Orlando and he is now relocating back home to Palm Beach County. He is honored to continue his career and his favorite hobby of all, being a firefighter, in Palm Beach.



Kathryn Calcagni grew up in Saugus, Massachusetts and moved to south Florida four years ago, because she wanted to leave the cold weather and snow. In her free time, she loves going to the beach, working in her garden with her French Bulldog Zoe, and participating in Crossfit. She started CrossFit just after moving here, and really enjoys the sense of community at her gym, as well as competing. She decided to join the fire service because she truly enjoys helping people. She has a lot of friends who are in the fire service, and after many conversations with them, it just seemed natural that she pursued this career. She is currently an EMT and plan to go to paramedic school in the near future. She is really looking forward to serving the town of Palm Beach.

## Photo Ops



David Crum was born in 1989 in Fort Lauderdale. Florida has been his home for his entire life. His hobbies and interests include cooking, reading, working out, listening to music, and spending time with his family. He has had a passion for helping people for many years. Working in the fire service offers him the opportunity to do what he has always wanted to do which is help people when they are in need.



Clifford Heim was born in Jersey City, New Jersey but lived most of his life in Broward County, FL. On his days off, you will find him at his son's high school baseball games. He also enjoys fishing, although he says he is not very good at it. He does promise to pay all expenses if he can catch a ride on someone's boat. After 30 years in the fire service, he was looking to continue his career. He decided that Palm Beach Fire Rescue was the fire department he was looking for to continue his career. He worked for the last 30 years with Miami Dade Fire Rescue. There Cliff was fortunate to promote up to the rank of Captain. He was also fortunate to work on many trucks such as Technical Rescue, Hazmat, Marine FF, Urban Search and Rescue Team and ending his career as an EMS Captain. Clifford states that I had an amazing career with MDRF and is looking forward to working with the Town of Palm Beach.



Adam Kramser Jr. is a Florida native and was born in Plantation FL. At the age of three his family decided to relocate to Palm Beach County FL where he currently resides today. He is the first member of his family to pursue a career in the fire service. He brings nearly five years of experience as a Professional Firefighter/Paramedic to Palm Beach Fire Rescue. When he's off duty he enjoys going to the gym, fishing, boating and restoring classic vehicles. What drove him to pursue a career in the fire service is his desire to help people and make a difference in people's lives every single day. He is very honored and eager to begin this new chapter in his life with Palm Beach Fire Rescue.

  
 Welcome  
 to our  
 family.  


## New Hires (con't)



Robert Miraglia was born and raised in NY and transplanted to Florida in 2003. He and his Family currently reside in Royal Palm Beach. His family is a big part of his life and if he is not working he is home being a family man. His wife, Dayana, and 2 wonderful children are amazing and supportive. Brayden is 6 and Valentina will be 4 soon. His 3rd, Alexa, was born on September 18 only a five days after starting with the Town. He loves outdoor activities and traveling as a family, mostly out of the country.

He started his career in the Fire Service, in 2007, as an EMT and is currently a Paramedic. He has an AS Degree in Fire Science. Robert has a passion for Fire-Rescue and all that goes along with it. He is excited to continue his career, learning and training with Palm Beach Fire Rescue. He is honored to become a new member of the Palm Beach Fire Rescue family and happy to serve the community of Palm Beach.



Kristen Ruest grew up in Palm Beach County, the only girl of five children. Growing up with four brothers, sports and competition were an everyday part of her families' lives. After graduating high school she went on to earn a Bachelor of Science in Health Education and Exercise Science/Athletic Training from The College of Mt. St. Vincent in New York. She has been married for a little over 10 years.

Since graduating she has been involved in many different styles of education. She worked as an Environmental Educator at Busch Wildlife Sanctuary and the Loxahatchee River Center working closely with native Florida wildlife. She had the opportunity to teach middle school science and math improving her communication skills and broadening her horizons.

As a life long learner, she was inspired to continue her education in the pre-hospital emergency medicine field and fire rescue. She truly found her passion in Fire and Paramedic school.

She's excited for the opportunity to work with and learn from the dedicated men and women of The Town of Palm Beach Fire Rescue.

**WELCOME**

## New Hires (con't)



Jonathan Varela was born and raised in Miami Beach, Florida. He was introduced into the fire service by his grandfather who was a fireman for the Oyster Bay Fire Department in Long Island. Every summer as a kid he would spend time with him and his grandmother. During those summers he became a part of the fire-fighter family and loved the close bond that his grandfather had with his fellow firemen. Jonathan and his grandparents all knew from a young age this is what he wanted to do with his life. In his free time, he enjoys spending time with his family, going fishing and watching movies. He also enjoys watching Miami sports whether it's the Miami Hurricanes, Miami Dolphins or the Miami Heat. Fitness and nutrition are also big in his life and he has vast knowledge in both areas.

## New Hire Training



## AUGUST DEPARTMENT STATISTICS

### Training Hours

A Shift	519.07
B Shift	233.03
C Shift	337.17
Total	1089.27

### Fire Prevention Inspections

38

### Ocean Rescue

Visitors 19,544

Town Ordinance Enforcements 156

Preventative Actions 56

### FIRE and EMS

FIRE Calls 76

EMS Calls 110

### Transports to Hospital

67

## SEPTEMBER BIRTHDAYS:

Sean Baker	9/11
Jerry Castillo	9/16
Brian Matzen	9/18
Jeremy Stanley	9/23

## SEPTEMBER ANNIVERSARY CELEBRATIONS:

Craig Pollock	9/89	27 years
James Duane	9/92	24 years
Phillip Dudley	9/92	24 years
Nancy Roedel	9/06	10 years
Christopher Pommells	9/14	2 years

## EMPLOYEE OF THE MONTH 2016:

January	Michael Marx	July	Richard Ward
February	Charles Shinn	August	Stephen Montoya
March	Stephen Montoya	September	
April	Chris McKay	October	
May	Alex Mahy	November	
June	Abigail Farrel	December	

## Employee of the Month— Stephen Montoya



Firefighter Paramedic Montoya has served in the Palm Beach Fire Rescue organization for just over one year, hiring on in January, 2015. He is currently assigned to the North Fire Rescue Station on “C” shift. Stephen is well respected by his peers and supervisors for his work ethic and always displays a positive attitude. His Lieutenant describes him as, “The guy that always wants to help others. He loves to improve and craves new training, especially in emergency medicine”.

Besides fulfilling his regular job duties and responsibilities as a Firefighter Paramedic, Stephen consistently goes above and beyond what is required of him at work. He is an integral part of how our department delivers emergency medicine to those we serve. Stephen volunteered to assist in training others in using the new EMS Simulation Lab at PBF Station #2. After working with others to complete the construction of the room, Montoya has taken the lead in running department members through scenarios using the department’s SIM MAN, an advanced life support simulation mannequin designed to give paramedics and EMTs a more realistic approach to training. During this past month Montoya created a curriculum to train the department’s largest new hire group of nine personnel. Stephen’s hard work has resulted in better trained, better prepared paramedics and EMT’s available to serve the residents and visitors of Palm Beach. Stephen has recently taken on the role as acting officer on our rescue units due to his passion and determination for the job.

Firefighter Paramedic Montoya recently volunteered to teach the entire department the correct methods of proximal humeral EZ-IO placement. He conducted this training over several days and customized the schedule to make sure that all operational department members received this very important training. His efforts saved the department the expense of hiring an outside company and kept units in service for the duration of the training sessions.

Always maintaining a positive attitude, Stephen is an example for others. His smiling face is the first thing people see when they arrive at the North Station. His unselfish attitude and willingness to help others is paying dividends for the department by retaining compassionate and competent Paramedics. We highly commend Firefighter Paramedic Stephen Montoya for his dedicated service and devotion to the Palm Beach Fire Rescue Department, and the Town of Palm Beach. Stephen demonstrates an attitude of service through compassion and excellence. His consistent positivity makes him a great asset to the Town of Palm Beach and the community, therefore, making Stephen Montoya an outstanding recipient of the August 2016 Employee of the Month Award.

